

VISITOR GUIDELINES

COYOTE RIDGE CORRECTIONS CENTER (CRCC)

WELCOME STATEMENT

The Department of Corrections welcomes visitors to Coyote Ridge Corrections Center (CRCC). We wish to provide a family friendly environment. To do this, there are some security measures we must take to ensure each visit is safe and pleasant. The number of visitors allowed at one time may vary from one facility to another. Reading these guidelines carefully is strongly encouraged to promote an enjoyable visit.

You are encouraged to sign up to receive closure notifications <https://doc.wa.gov/family/program.htm#family-communications>

WHO CAN VISIT:

Visitors must have submitted a visitor's application, be approved, and added to the incarcerated individual's visitor list before visiting. Each individual may have up to 7 approved visitors per visit. NOTE: The incarcerated individual may not be available for a visit. Visitors may avoid making an unnecessary trip or being turned away by pre-arranging visits with the incarcerated individual.

Minors under 18 years of age may visit with an approved escort only.

DESIGNATED VISIT HOURS:

Visiting may be interrupted or cancelled due to facility needs. Visitors may avoid making unnecessary trips or being turned away by going to <https://doc.wa.gov/corrections/incarceration/prisons/crcc.htm> and reviewing Facility Alerts & Notices.

To view visit and video visit schedules, visit the webpage identified above.

DIRECTIONS:

Coyote Ridge Corrections Center 1301 N. Ephrata Avenue, Connell, WA 99326

- From Seattle via I-90 take the Othello exit (Hwy 26). Follow Hwy 26 past Othello to the caution light; turn right onto Hwy 17, for approximately 14 miles. Take a left onto Hwy 26 (Connell, Washtucna) for approximately 6 miles. Then take left turn (there is a sign that says Coyote Ridge Corrections Center next left). Continue past high school, across railroad tracks to stop sign. Take a left and at Y, take a right. Follow up the hill, around the corner, and then left onto Ephrata Street. CRCC sits in front of you.
- From Tri-Cities take Hwy 395 north approximately 35 miles. Take Connell exit then first right-handed turn onto Columbia Avenue. Follow through town to Y and take right, follow up the hill and take a left onto Ephrata Street.
- The visitor may contact the facility at: **(509) 543-5800, select option 2** for the receptionist and **ask for visiting**. Visiting staff generally work Friday-Monday.
- Individuals with disabilities: Persons with Disabilities--Visitors should advise staff of any needs for reasonable accommodations.

ARRIVAL ON FACILITY GROUNDS:

VEHICLES/PARKING

The speed limit on facility grounds is 15 mph. The Department thanks drivers for not speeding.

Vehicles must be secured. The Department is not liable for lost or stolen property.

Individuals dropping off a visitor should ensure the visitor has been allowed access but may not wait in vehicles or on facility grounds after the visitor has been processed for visiting.

Pets are not permitted to wait in vehicles or on facility grounds.

VISITOR CHECK-IN

Visitors are welcome to arrive at Public Access 10 minutes before the visit start time and will check in at the visitor entrance.

Medium Security Unit (MSC)

MSC visitors may park in the designated visitor parking lot no earlier than 11:30 a.m. Visitors should remain in their vehicles until 11:50 a.m. at which time visitors may enter public access and pull a ticket from the ticket machine located on the desk. Visitors will be called for processing by number. For the safety of all visitors, we ask that visitors do not run or walk through the gavel. Please be courteous and respectful of others.

Minimum Security Unit (MSU)

MSU visitors park in the designated area (gravel turnout off the right side of the road, near the coyote statue) and check in at the desk in the outer foyer/lobby area of the multipurpose room.

Visitors should inform visit personnel in advance when difficult news will be shared during a visit. Visit personnel will attempt to make suitable seating arrangements for the visit.

IDENTIFICATION

Visitors who are 18 years of age and older must present identification (ID) that is valid with a current photo (e.g., driver's license or state ID card, or passports for visitors coming from outside the US or US Territories). Other forms of ID may be authorized by the Superintendent/designee. Expired or non-photo ID will not be accepted unless the Superintendent/designee approves in exceptional situations (e.g., the ID is recently expired, and the visitor is known to visit by visit employees). Active-duty military may present an expired driver license with their military identification. If a visitor has renewed their license but has not received the permanent copy, they may use their expired identification along with the paper copy of their temporary license.

SEARCHES

Visitors are required to sign DOC 21-575 Acknowledgment of Visitor Search Requirements before visiting. Pat, electronic, vehicle, personal property, and/or canine searches may be conducted. Visitors should read [DOC 420.340 Searching and Detaining Facility Visitors](#) before the first visit.

VISITORS MAY BRING THE FOLLOWING ITEMS IN A CLEAR PLASTIC COIN PURSE OR BAG:

- At CRCC, a vending card is required for vending machine purchases, vending cards are available to purchase and require a \$5.00 bill to buy. Further directions are on the machine. Visitors will be allowed to bring in \$45.00 for their vending card (which includes funds for purchasing items for the individual you are visiting).
 - MSC- Incarcerated Individuals may not utilize vending machines.
 - MSU – Incarcerated Individuals may utilize the vending machines
- Once opened, purchased food items must be removed from their packaging and placed on plates or napkins. Visitors and incarcerated individuals may not share items from the same plate, napkin, or container.
- Any unopened items may be taken home by the visitor.
- Visitors will take vending machine cards with them when they leave.
- Keys - Drivers may keep one car key and/or remote on a single ring key chain. The keys will be secured in lockers provided in Public Access.
- ID - Visitors may be allowed to have one form of ID in the visiting area.

- Medical - Visitors are allowed medications or medical equipment that is needed during the visiting period, if proof of prescription or medically authorized need is provided. Prescription medication must be in the original container and only in the limited amount needed during the visit. The original container must list the visitor's name and the names of the medication, pharmacy, and prescribing physician. Medication will be turned over to visit staff (except for nitroglycerin or inhalers, these will be retained by the visitor). Visit room employees will bring the medication to the visit room and store it in an office. When the visitor requests the medication, they will be escorted to the stored location. Medical equipment will be handled on a case-by-case basis per medically authorized need.
- Visitors who utilize medical devices that require cell phones for monitoring (e.g. glucose and insulin levels) are not authorized to bring cell phones into visiting. Visitors are encouraged to find an alternative monitoring method or work with visit staff to identify other options.
 - If a visitor cannot clear screening due to a medical device/condition, an additional search will be required.
- Small comb or brush.
- Two pairs of eyeglasses, including one pair of reading glasses, or non-reflective sunglasses for facilities allowing outside visits.

ITEMS FOR INFANTS AND TODDLERS

The following items are allowed for infants and toddlers and must be stored in a clear plastic bag or container:

- Two empty, clear plastic bottles that can be filled with water, juice, milk, or formula
- One plastic Tupperware-type child's cup with lid
- Two unopened plastic containers of formula, juice, or other infant-specific fluids (e.g., Pedialyte). Breast milk may be allowed if it is in a clear plastic bottle that employees are able to inspect
- Two unopened plastic containers of baby/snack food in their original packaging with one plastic baby spoon
- Two bibs
- Two pacifiers or teething objects
- One non-quilted child's blanket
- One change of baby clothing
- One disposable diaper per hour of the visit
- Baby wipes that have been transferred to a zip lock plastic bag before the visit

Nursing mothers may be asked to relocate to a private, non-restroom location identified by facility employees for nursing needs.

SERVICE ANIMALS

Service animals must meet the requirements of the Americans with Disabilities Act (ADA). Support animals and in-training service animals do not meet ADA requirements and will not be allowed.

- The animal's handler is responsible for the animal, including:
 - Cleanup of waste and disposal in the following area(s): In the designated trash receptacles at MSC and MSU.
 - Feeding a service animal may occur in the following area: On the floor next to their assigned table without impeding others. The visitor is responsible for keeping the area and floor clean.
 - Handlers will be allowed to secure food items in a visitor provided clear plastic container to be stored in the porter closet.
 - Ensuring the animal always remains on a leash under their control
- Service animals may not interact with incarcerated individuals or other visitors

- Handlers may be asked to remove the animal from the premises if it exhibits behavior that does not meet service animal requirements
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OVERCROWDING IN THE VISIT ROOM:

When the visit room reaches maximum capacity, the following practice will be implemented to allow as many visitors as possible the opportunity to visit:

- Visit personnel will maintain a log of visitors entering the visit room and the time that they arrive.
 - After a visitor has been in the visit room for 3.0 hours, s/he may be instructed to leave the visit room to allow a new visitor(s) to enter. Visit personnel will ask for volunteers before ending any visits.
 - In limited circumstances, an individual and his/her visitor(s) may not have their visit ended (e.g., visitors who have traveled over 250 miles, rely on specialized public transportation).
- If an individual has already had a visitor(s), additional visits may not be allowed for that day.

When the visit room drops below maximum capacity, these limitations will be suspended.

CLOTHING STANDARDS:

Dress standards are necessary to ensure the safety and security of all individuals and promote a positive environment. Visitors should wear clothing that is conservative in nature in order to maintain a respectful visiting environment and ensure processing time is kept to a minimum.

Visitors whose clothing does not meet requirements may be asked to wait until other visitors have been processed and may be offered loaner clothing. When loaner clothing is declined, the visitor may be denied visiting for the day. The Shift Commander/designee will make the final determination regarding the appropriateness of any clothing, footwear, or accessory.

- Visit rooms are fragrance free for the health and comfort of those with allergies.
- Any modifications to clothing once screened may cause delays in processing and may require the visitor to leave and change clothing or have their visit denied.
- Children must wear clothing that will not reveal underwear when they crawl, spin, etc. Shorts under dresses may be appropriate.

The following guidelines apply to visitors 8 years of age and older:

- Clothing will be free of reference to obscenity, alcohol, drugs, Security Threat Group (STG), violence, or sex in any form.
- All clothing must be clean and in good repair without rips or tears.
- Appropriate undergarments are required and will not be visible.
- Clothing will not reveal breasts or expose undergarments, cleavage, stomach/midriff, or bare chest or back, including when arms are raised.
- Light colored/sheer/transparent clothing that allow for undergarments (i.e. bra, underwear) to show through are not allowed.
- Tactical and cargo pants are not allowed but carpenter pants are acceptable.
- Sagging of pants is not allowed.
- Camouflage, even in small decorative patches or lettering, and bibbed attire is not permitted.
- Outer garment shirts must have sleeves. Sleeveless garments must be worn with a sleeved outer garment for the duration of the visit. Cap sleeves are acceptable as an outer garment.
- Sweaters, blazers, and sweatshirts are permitted.

- Hooded garments are not allowed in the visit area.
- Shorts, dresses, skirts, capris, skorts, and slits in clothing must reach the top of the kneecap when standing.
- Items that protect against rain and other inclement weather (e.g., umbrella, hat, raincoat, ski jacket, topcoat) are not permitted at visit tables.
- When visit areas require outside travel once checked in, items will be placed in the lobby area at the front of the visit room.
- Shoes, sandals, flip flops, and boots must be in good repair, free of rips or tears.
- Fur on the outside of the boot/shoe or steel-toed footwear is not allowed. Boots with fleece or sheepskin lining (e.g., Uggs) are permitted.
- High heels must be no more than 3 inches high from the heel of the visitor's foot to the ground.
- Socks/stockings are not mandatory, but visitors will be asked to remove shoes to clear the electronic detector, and feet will meet the floor area where other visitors have been processed.
- Leggings/jeggings may only be worn under outer garments that must be mid-thigh or longer, front, sides, and back, when standing.
- The following accessories are permitted:
 - No more than 2 rings - a wedding set is considered one ring.
 - One necklace.
 - One bracelet.
 - Religious and medically necessary head coverings are allowed but are subject to search. If worn, head coverings must remain in place for the duration of the visit regardless of the visitor's age.
 - Belts are allowed unless they are money belts, have compartments or removable parts. Buckles may not be larger than 2"x2".
 - Piercings.
 - Cuffed earrings and spiked gauges are not permitted.
- Metal jewelry or accessories will need to pass the electronic detector and/or be searchable by hand, which may increase processing time.
- The following accessories are not permitted:
 - Jewelry that hides other items (e.g., broaches, locket, pins, ear coverings) or jewelry that resembles a key.
 - Neck ties.
 - Watches.
 - Survival/paracord bracelets and similar in nature.

To ensure the safety of all individuals if an emergency arises, clothing that resembles state issued clothing (e.g., red shirts and sweatshirts, khaki pants, gray sweatpants and sweatshirts) is not allowed.

- Incarcerated individuals will wear state issued clothing, undergarments, and footwear into the visit area. Individuals will follow facility specific requirements for appropriate attire as follows: individuals are required to wear khaki pants and may choose to wear a khaki shirt, white t-shirt, or sweatshirt during their visit; what they wear when they sit down is what they will be required to wear during the entire visit.
 - The only jewelry permitted is:
 - a wedding ring, if married, and/or
 - an approved religious medallion.
 - Shirts will remain tucked in at all times.

CONDUCT DURING VISITS:

The Department intends to maintain visiting programs which help incarcerated individuals preserve positive ties with family and friends. Cooperation by all participants is encouraged. Visitors should be respectful, courteous, and follow all instructions given by facility employees. The following visit room guidelines will help to ensure that visits are a pleasant experience for all participants.

The following is not allowed on the premises:

- Criminal activity.
- Weapons or objects that present danger of any kind.
- Visitors that have consumed alcohol, marijuana, and/or any illegal substance.
- Alcohol, marijuana, and illegal drugs.
- Any disturbance or the creation of emergency situations within the facility.
- Conduct/behavior that:
 - Threatens the health and safety of anyone.
 - May result in damage to the facility premises or equipment.
 - Is disrespectful or inappropriate towards facility employees.

The following is not allowed in the visit room:

- Tobacco.
- Cell phones or electronic devices.
- Gum.
- Conduct/behavior that disrupts the visits of others.
- Vaping products and paraphernalia.
- Purchasing food and drinks for other visitors or incarcerated individuals the visitor is not currently visiting.

General Guidelines:

- A brief hug and kiss (e.g., up to a 5 second kiss followed by a 10 second hug in length) are permitted at the beginning and conclusion of visits.
- During the visit, the only physical contact allowed between incarcerated individuals and adult visitor is holding hands with hands in plain view and touching each other's arms no higher than the top of the elbow. If the garment has sleeves, touching may only be on the outside of the clothing.
- While seated at a table, hands must be on or above the tabletop. As visiting areas are family-friendly environments, sexually suggestive behavior of any kind is not allowed.
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- The Superintendent/designee may establish additional requirements for an individual/visitor(s).
- Visitors that cause significant concern during their visit may be suspended from visiting privileges.
- Visits may become emotional at times. If visit personnel observe this, they may check in with the visitor(s)/individual to ensure everything is okay.
- Conversations should remain quiet, without harsh language or swearing, encouraging pleasant and caring family interaction. Visitors and incarcerated individuals will avoid loud or disruptive behavior.
- Visit areas are provided for all visitors. Visitors and incarcerated individuals will use furnishings for their intended use.
- Because time is limited, the focus and interaction must remain between the incarcerated individual and his/her own visitors and family. Conversations with other incarcerated individuals and/or their visitors are not allowed except for very brief (i.e., one or two words) courteous statements (i.e., hello, please, thank you).
- Unless specifically authorized, notes and letters are not authorized to be brought in or out of the visit room.
- Crafts made by the incarcerated individual and his/her visitor(s) in the visit room may be taken out by the visitor or left to be displayed, if applicable.
- If restrooms are located outside the visit room, visitors may be subject to additional search.
- Visitors will put away all items used during visits (e.g., games, toys, books) and throw trash and recyclables in provided containers at the end of the visit.

General Supervision of Children:

- Showing affection, holding, and playing with visiting children promote positive family interaction.

- An incarcerated individual may have physical contact with his/her minor child(ren) in a manner that respects the child's feelings and physical boundaries.
 - The child may sit on the incarcerated individual's lap.
 - The incarcerated individual may show affection toward the child (i.e., hugs or kisses).
 - Visit personnel will monitor the child for signs of withdrawal (e.g., pulling away, crying, screaming) and will, if appropriate, instruct the incarcerated individual to discontinue the physical contact or return the child to the guardian/escort.
- Children must be under direct supervision and within sight of the visiting parent or guardian/escort. Children will remain at the table or in authorized play areas at all times.
- The facility may allow incarcerated individual to supervise a child(ren) while the adult visitor uses the restroom or the vending machine, provided there is no restriction prohibiting the individual from being alone with the child(ren).
- Roughhousing and horseplay is not allowed and must be stopped immediately by the visiting minor's guardian/escort.
- For health and safety purposes, children under 5 years of age must have an adult escort with them when they use the restroom.
- Verbal corrections and time-outs are the only allowable forms of discipline during visits. Department employees are required by law to report suspected child abuse and neglect.
- When changing children's soiled garments, please use the provided changing areas.
- Adult escorts are expected to assist children in returning play items to their proper locations after use.

Suggestion/Comment forms are available in the visit room and online