

### **CI MISSION STATEMENT**

Correctional Industries is committed to maintain and expand work training programs which develop marketable job skills, instill and promote positive work ethics and reduce the tax burden of corrections.

### **CI CORE VALUES**

Lead - We walk the talk to motivate change.
 Humanity - We provide opportunity for second chances.
 Connections - We foster understanding and mentor growth.
 Teamwork - We build unity and strength through collaboration.
 People - We inspire and empower individual success.

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### Leadership

Sarah Sytsma Director

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### **EXECUTIVE SUMMARY**

Correctional Industries (CI) completed a comprehensive market share evaluation in accordance with RCW 72.09.100 Section 2 d ii. The evaluation considered 13 lines of business and compared CI revenue to Gross Business Income (GBI) for similar businesses, as reported to the Washington State Department of Revenue (DOR).

Each CI line of business was paired with one or more North American Industry Classification System (NAICS) codes. CI calculated market share using DOR GBI data for all identified NAICS codes. CI revenue is not reported to DOR. To ensure an accurate GBI for the State of Washington, CI revenue is added to the GBI for each NAICS code prior to calculating market share.

Similar to private sector businesses, CI operations experience changes from year to year. During the past several years, CI has closed, expanded, or otherwise changed operations. CI's operations did not change in fiscal year 2020, however, a decision was made regarding the reporting of food manufacturing revenue for the fiscal year 2019 report and continued in the fiscal year 2020 report. Prior to fiscal year 2019, CI external revenue resulting from food manufacturing was categorized into three product areas: Frozen Meals and Vegetables, Bakery, and Meat. Beginning with the fiscal year 2019 report, CI external revenue for food manufacturing is reported as a total of all three categories. There were no changes to the associated NAICS codes. The sum total GBI for all eight (8) NAICS codes was used for market share calculation.

The outcome of CI's fiscal year 2020 market share evaluation was consistent with previous years. Of the 13 Class II businesses included in this report, 11 have a market share of less than two (2) percent. The two (2) businesses with a greater than two (2) percent market share, provide services internally to the Department of Corrections.

CI's statewide laundry operation increased in market share from 2.264 percent in fiscal year 2019 to 2.412 percent in fiscal year 2020. The average market share for the past five (5) years is 2.39 percent, and CI's market share is trending down over the same time period.

CI food service operations have not expanded since fiscal year 2017. CI's market share has increased from 3.819 percent in fiscal year 2019 to 4.654 in fiscal year 2020.

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### **OVERVIEW**

The purpose of the market share evaluation is to determine CI's percentage of revenue as compared to similar businesses operating within the State of Washington.

Year over year, evaluation outcomes show all CI Class II businesses have insignificant shares of their respective markets within the State of Washington. The result of the fiscal year 2020 evaluation verified and confirmed this same conclusion.

Market share is used during the development of CI's strategic business plan for both the short and long term. The report is used to analyze the current and potential impact on private sector businesses within the State of Washington. Market share also indicates market direction and business demands.

CI is tasked with expanding real-world work training opportunities for incarcerated individuals, while minimally affecting private sector businesses. Balancing the mission of CI with the impacts to private sector businesses has and will continue to be a priority.

### MARKET SHARE EVALUATION

Market share evaluation based upon Gross Business Income (GBI) data provided by the Washington State DOR for fiscal year 2020. GBI data is categorized by North American Industry Classification System (NAICS) codes.

According to the United States Census Bureau, the NAICS is the standard used by Federal statistical agencies in classifying business establishments for the purpose of collecting, analyzing, and publishing statistical data related to the U.S. business economy. The most recent revision to NAICS codes was published in August 2016 and was used to calculate market share for fiscal year 2020.

For this report, CI reviewed past NAICS codes as they related to CI businesses, and variations in any changes required to existing businesses as needed. Upon completion, CI submitted a request to DOR for GBI data for specific NAICS codes as assigned to CI lines of business.

| Business Line                | WA GBI              | CI Revenue       | CI Market Share |
|------------------------------|---------------------|------------------|-----------------|
| Cardboard Boxes              | \$<br>1,518,494,832 | \$<br>491,412    | 0.032%          |
| Embroidery & Screen Printing | \$<br>292,596,710   | \$<br>1,112,487  | 0.380%          |
| Field Crops - Wheat          | \$<br>7,145,027     | \$<br>87,609     | 1.226%          |
| Food Service                 | \$<br>715,107,080   | \$<br>33,284,598 | 4.654%          |
| Food Manufacturing           | \$<br>7,133,228,296 | \$<br>7,269,557  | 0.102%          |
| Furniture                    | \$<br>2,456,632,789 | \$<br>20,025,370 | 0.815%          |
| Janitorial Products          | \$<br>2,935,355,092 | \$<br>943,944    | 0.032%          |
| Laundry                      | \$<br>141,431,356   | \$<br>3,410,920  | 2.412%          |
| Mattresses                   | \$<br>252,896,136   | \$<br>1,207,326  | 0.477%          |
| Optical Laboratory           | \$<br>299,464,025   | \$<br>4,174,578  | 1.394%          |
| Printing & Signage           | \$<br>722,762,337   | \$<br>1,226,878  | 0.170%          |
| Sanitary Paper Products      | \$<br>2,114,037,126 | \$<br>1,553,218  | 0.073%          |
| Textiles                     | \$<br>394,604,276   | \$<br>5,760,944  | 1.460%          |

This report does not include license plates manufacturing and vehicle validation tabs, where CI is the sole source supplier to the Washington State Department of Licensing.

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### **CHARTS & GRAPHS**

# FIGURE 1 Washington Market

Shown is the fiscal year 2020 Washington State GBI for businesses within CI's same industry, which totalled over \$18.9 billion and CI's external revenue for fiscal year 2020 of \$80.5 million.

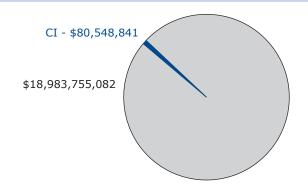
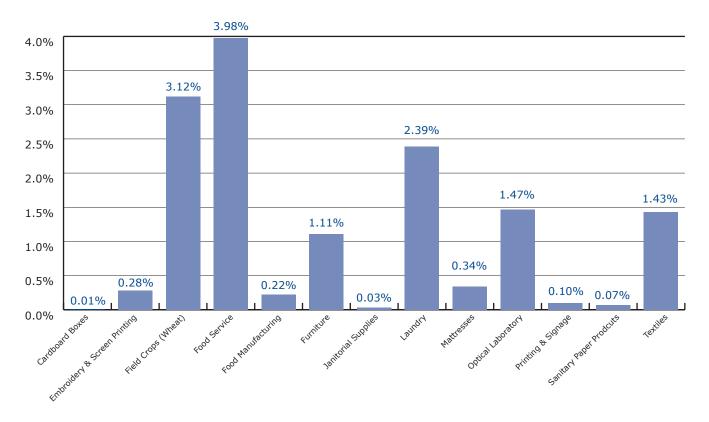


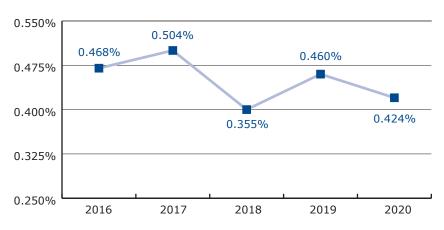
FIGURE 2
CI Five Year (2016-2020) Average Market Share

Shown are the five (5) year average market shares for all CI lines of business included in this report. Three (3) businesses have an average share above two-percent - Field Crops, Food Service, and Laundry.

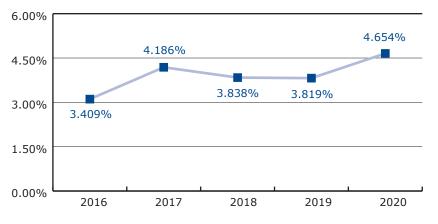


# FIGURE 3 CI Annual Market Share

Shown are the total market share for fiscal years 2016-2020. CI's overall annual market share is consistently less than one-half of one-percent of total Washington State GBI.

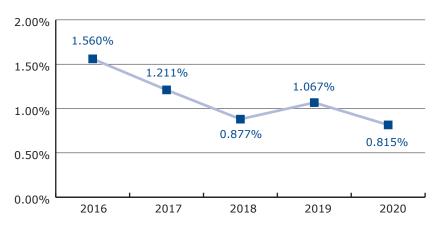


### **CHARTS & GRAPHS**



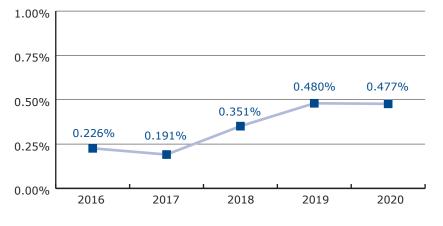
## FIGURE 4 Food Service Market Share

Shown are fiscal years 2016-2020 market share percentages for CI's food service operations. CI manages service at Airway Heights Corrections Center, Coyote Ridge Corrections Center, Monroe Correctional Complex, Washington Corrections Center, and Washington State Penitentiary.



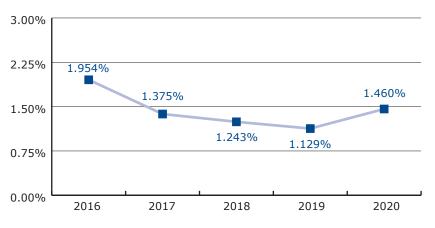
## FIGURE 5 Furniture Market Share

Shown are fiscal years 2016-2020 market share for CI's furniture division which includes office furniture, lounge seating, dormitory furniture and furniture installation services.



## FIGURE 6 Mattresses Market Share

Shown are fiscal years 2016-2020 market share percentages for CI's mattress manufacturing operation.



## FIGURE 7 Textiles Market Share

Shown are fiscal years 2016-2020 market share percentages for CI's textiles operations.

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### NORTH AMERICAN INDUSTRY CLASSIFICATION SYSTEM

The following North American Industry Classification System (NAICS) codes were used in the evaluation of Correctional Industries' market share.

| Cardboard Boxes         322211         Corrugated & Solid Fiber Box           Embroidery & Screen Printing         3149999         All Other Miscellaneous Textile           Field Crops         111140         Wheat Farming           Food Service         722310         Food Service Contractor           Food Manufacturing         311411         Frozen Fruit, Juice & Vegetable           311812         Commercial Bakeries           311813         Frozen Specialty Food           311814         Frozen Cakes, Pies & Other Pastries           311815         Fooltry Processing           424470         Meat and Meat Product Merchant           Furniture         238390         Other Building Finishing Contractors           337111         Upholstered Household Furniture           337121         Upholstered Household Furniture           337122         Non-Upholstered Wood Household Furniture           337121         Wed Office Furniture           337121         Wood Office Furniture           337212         Custom Architectural Woodwork           337213         Office Furniture (Except Wood)           337214         Office Furniture (Except Wood)           337215         Showcase, Partition, Shelving and Locker           811420         Reupholstery and Fur   | <b>Business Line</b>         | Code   | Description  |  |  |
|--|------------------------------|--------|--|--|--|
|  | Cardboard Boxes              | 322211 |  |  |  |
| Field Crops  | Embroidery & Screen Printing | 314999 | All Other Miscellaneous Textile                          |  |  |
| Food Service   722310  |                              | 323113 | Commercial Screen Printing                               |  |  |
| Food Manufacturing   | Field Crops                  | 111140 | 3  |  |  |
| 311412   | Food Service                 | 722310 | Food Service Contractor                                  |  |  |
| 311812   Commercial Bakeries   311813   Frozen Cakes, Pies & Other Pastries   311813   Frozen Cakes, Pies & Other Pastries   311812   Cookie and Cracker Manufacturing   311612   Meat Processed from Carcasses   311615   Poultry Processing   424470   Meat and Meat Product Merchant   Provided Merchant   238390   Other Building Finishing Contractors   337111   Upholstered Household Furniture   337121   Upholstered Household Furniture   337122   Non-Upholstered Wood Household Furniture   337124   Metal Household Furniture   337121   Wood Office Furniture   337211   Wood Office Furniture   337212   Custom Architectural Woodwork   337214   Office Furniture (Except Wood)   337215   Showcase, Partition, Shelving and Locker   811420   Reupholstery and Furniture Repair   Janitorial Products   424690   Other Chemical & Allied Products   Laundry   812320   Dry cleaning & Laundry Services   Mattresses   337910   Mattress Manufacturing   Mattress Manufacturing   339115   Ophthalmic Goods   423460   Ophthalmic Goods Merchant   Printing & Signage   323117   Books Printing   322210   Stationery Product Manufacturing   32230   Stationery Product Manufacturing   Recycle   423930   Recyclable Material Merchant   Sanitary Paper Products   424130   Industrial & Personal Service Paper Merchant Wholesaler   Textiles   315220   Men's/Boys' Cut & Sew Apparel Manufacturing   315280   Other Cut & Sew Apparel Ma   | Food Manufacturing           | 311411 | Frozen Fruit, Juice & Vegetable                          |  |  |
| 311813   Frozen Cakes, Pies & Other Pastries   |                              | 311412 | Frozen Specialty Food                                    |  |  |
| 311821   |                              | 311812 | Commercial Bakeries                                      |  |  |
| 311612   Meat Processed from Carcasses   311615   Poultry Processing   424470   Meat and Meat Product Merchant   |                              | 311813 | Frozen Cakes, Pies & Other Pastries                      |  |  |
|  |                              | 311821 | Cookie and Cracker Manufacturing                         |  |  |
| A24470   Meat and Meat Product Merchant  |                              | 311612 | Meat Processed from Carcasses                            |  |  |
| Furniture         238390         Other Building Finishing Contractors           337110         Wood Kitchen Cabinet & Counter top           337121         Upholstered Household Furniture           337122         Non-Upholstered Wood Household Furniture           337124         Metal Household Furniture           337217         Institutional Furniture           337211         Wood Office Furniture           337212         Custom Architectural Woodwork           337214         Office Furniture (Except Wood)           337215         Showcase, Partition, Shelving and Locker           811420         Reupholstery and Furniture Repair           Janitorial Products         424690         Other Chemical & Allied Products           Laundry         812320         Dry cleaning & Laundry Services           Mattresses         337910         Mattress Manufacturing           Optical Laboratory         339115         Ophthalmic Goods           423460         Ophthalmic Goods Merchant           Printing & Signage         323117         Books Printing           322230         Stationery Product Manufacturing           323111         Commercial Printing (Except Screen/Books)           339950         Sign Manufacturing           Recyclab Material Merchant   |                              | 311615 | Poultry Processing                                       |  |  |
| 337110   Wood Kitchen Cabinet & Counter top   337121   Upholstered Household Furniture   337122   Non-Upholstered Wood Household Furniture   337124   Metal Household Furniture   337127   Institutional Furniture   337211   Wood Office Furniture   337211   Wood Office Furniture   337212   Custom Architectural Woodwork   337214   Office Furniture (Except Wood)   337215   Showcase, Partition, Shelving and Locker   811420   Reupholstery and Furniture Repair   Janitorial Products   424690   Other Chemical & Allied Products   Laundry   812320   Dry cleaning & Laundry Services   Mattresses   337910   Mattress Manufacturing   Mattress Manufacturing   Optical Laboratory   339115   Ophthalmic Goods   423460   Ophthalmic Goods Merchant   Printing & Signage   323117   Books Printing   322230   Stationery Product Manufacturing   322130   Stationery Product Manufacturing   339950   Sign Manufacturing   Recycle   423930   Recyclable Material Merchant   Sanitary Paper Products   424130   Industrial & Personal Service Paper Merchant Wholesaler   Textiles   315220   Men's/Boys' Cut & Sew Apparel Manufacturing   315240   Women's/Girls' & Infants Cut & Sew Apparel Manufacturing   315280   Other Cut & Sew Apparel Manufacturing   315280   Other Cut & Sew Apparel Manufacturing   315280   Other Cut & Sew Apparel Manufacturing   314120   Curtain & Linen Mills  |                              | 424470 | Meat and Meat Product Merchant                           |  |  |
| 337121   | Furniture                    | 238390 | Other Building Finishing Contractors                     |  |  |
| 337122 Non-Upholstered Wood Household Furniture 337124 Metal Household Furniture 337127 Institutional Furniture 337211 Wood Office Furniture 337212 Custom Architectural Woodwork 337214 Office Furniture (Except Wood) 337215 Showcase, Partition, Shelving and Locker 811420 Reupholstery and Furniture Repair  Janitorial Products 424690 Other Chemical & Allied Products  Laundry 812320 Dry cleaning & Laundry Services  Mattresses 337910 Mattress Manufacturing  Optical Laboratory 339115 Ophthalmic Goods 423460 Ophthalmic Goods Merchant  Printing & Signage 323117 Books Printing 322230 Stationery Product Manufacturing  Printing & Signage Sign Manufacturing Recycle 423930 Recyclable Material Merchant  Sanitary Paper Products 424130 Industrial & Personal Service Paper Merchant Wholesaler  Textiles 315220 Men's/Boys' Cut & Sew Apparel Manufacturing 315280 Other Cut & Sew Apparel Manufacturing 314120 Curtain & Linen Mills   |                              | 337110 | Wood Kitchen Cabinet & Counter top                       |  |  |
| 337124   Metal Household Furniture   337127   Institutional Furniture   337217   Institutional Furniture   337211   Wood Office Furniture   337212   Custom Architectural Woodwork   337214   Office Furniture (Except Wood)   337215   Showcase, Partition, Shelving and Locker   811420   Reupholstery and Furniture Repair   Janitorial Products   424690   Other Chemical & Allied Products   Allied Products   Custom Architecturing   Autresses   337910   Mattress Manufacturing   Mattresses   337910   Mattress Manufacturing   Mattress Manufacturing   Optical Laboratory   339115   Ophthalmic Goods   Merchant   Ophthalmic Goods Merchant   Printing & Signage   323117   Books Printing   32230   Stationery Product Manufacturing   32230   Stationery Product Manufacturing   323111   Commercial Printing (Except Screen/Books)   339950   Sign Manufacturing   Recycle   423930   Recyclable Material Merchant   Sanitary Paper Products   424130   Industrial & Personal Service Paper Merchant Wholesaler   Textiles   315220   Men's/Boys' Cut & Sew Apparel Manufacturing   315240   Women's/Girls' & Infants Cut & Sew Apparel Manufacturing   315280   Other Cut & Sew Apparel Manufacturing   314120   Curtain & Linen Mills   Curtain & Linen Mil |                              | 337121 | Upholstered Household Furniture                          |  |  |
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| 337211 Wood Office Furniture   337212 Custom Architectural Woodwork   337214 Office Furniture (Except Wood)   337215 Showcase, Partition, Shelving and Locker   811420 Reupholstery and Furniture Repair   344690 Other Chemical & Allied Products   424690 Dry cleaning & Laundry Services   423400 Dry cleaning & Laundry Services   423400 Ophthalmic Goods   423460 Ophthalmic Goods   423460 Ophthalmic Goods   423460 Ophthalmic Goods Merchant   423930 Stationery Product Manufacturing   32230 Stationery Product Manufacturing   323111 Commercial Printing (Except Screen/Books)   339950 Sign Manufacturing   323111 Commercial Printing (Except Screen/Books)   339950 Sign Manufacturing   324130 Recyclable Material Merchant   315220 Men's/Boys' Cut & Sew Apparel Manufacturing   315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing   315280 Other Cut & Sew Apparel Manufacturing   314120 Curtain & Linen Mills  |                              | 337124 | Metal Household Furniture                                |  |  |
| 337212   Custom Architectural Woodwork   337214   Office Furniture (Except Wood)   337215   Showcase, Partition, Shelving and Locker   811420   Reupholstery and Furniture Repair  |                              | 337127 | Institutional Furniture                                  |  |  |
| 337214 Office Furniture (Except Wood)   337215 Showcase, Partition, Shelving and Locker   811420 Reupholstery and Furniture Repair   Janitorial Products   424690 Other Chemical & Allied Products   Laundry   812320 Dry cleaning & Laundry Services   Mattresses   337910 Mattress Manufacturing   Optical Laboratory   339115 Ophthalmic Goods     423460 Ophthalmic Goods Merchant   |                              | 337211 | Wood Office Furniture                                    |  |  |
| 337215   Showcase, Partition, Shelving and Locker  |                              | 337212 | Custom Architectural Woodwork                            |  |  |
| Sanitary Paper Products   A24690   Other Chemical & Allied Products  |                              | 337214 | Office Furniture (Except Wood)                           |  |  |
| Janitorial Products 424690 Other Chemical & Allied Products  Laundry 812320 Dry cleaning & Laundry Services  Mattresses 337910 Mattress Manufacturing  Optical Laboratory 339115 Ophthalmic Goods 423460 Ophthalmic Goods Merchant  Printing & Signage 323117 Books Printing 322230 Stationery Product Manufacturing 323111 Commercial Printing (Except Screen/Books) 339950 Sign Manufacturing  Recycle 423930 Recyclable Material Merchant  Sanitary Paper Products 424130 Industrial & Personal Service Paper Merchant Wholesaler  Textiles 315220 Men's/Boys' Cut & Sew Apparel Manufacturing 315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing 315280 Other Cut & Sew Apparel Manufacturing 314120 Curtain & Linen Mills  |                              | 337215 | Showcase, Partition, Shelving and Locker                 |  |  |
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| 322230 Stationery Product Manufacturing 323111 Commercial Printing (Except Screen/Books) 339950 Sign Manufacturing  Recycle 423930 Recyclable Material Merchant  Sanitary Paper Products 424130 Industrial & Personal Service Paper Merchant Wholesaler  Textiles 315220 Men's/Boys' Cut & Sew Apparel Manufacturing 315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing 315280 Other Cut & Sew Apparel Manufacturing 314120 Curtain & Linen Mills   |                              | 423460 | Ophthalmic Goods Merchant                                |  |  |
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| Recycle 423930 Recyclable Material Merchant  Sanitary Paper Products 424130 Industrial & Personal Service Paper Merchant Wholesaler  Textiles 315220 Men's/Boys' Cut & Sew Apparel Manufacturing  315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing  315280 Other Cut & Sew Apparel Manufacturing  314120 Curtain & Linen Mills  |                              | 322230 | Stationery Product Manufacturing                         |  |  |
| Recycle 423930 Recyclable Material Merchant  Sanitary Paper Products 424130 Industrial & Personal Service Paper Merchant Wholesaler  Textiles 315220 Men's/Boys' Cut & Sew Apparel Manufacturing  315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing  315280 Other Cut & Sew Apparel Manufacturing  314120 Curtain & Linen Mills  |                              | 323111 | Commercial Printing (Except Screen/Books)                |  |  |
| Sanitary Paper Products  424130 Industrial & Personal Service Paper Merchant Wholesaler  Textiles  315220 Men's/Boys' Cut & Sew Apparel Manufacturing  315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing  315280 Other Cut & Sew Apparel Manufacturing  314120 Curtain & Linen Mills   |                              | 339950 | Sign Manufacturing                                       |  |  |
| Textiles  315220 Men's/Boys' Cut & Sew Apparel Manufacturing  315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing  315280 Other Cut & Sew Apparel Manufacturing  314120 Curtain & Linen Mills  | Recycle                      | 423930 | Recyclable Material Merchant                             |  |  |
| 315240 Women's/Girls' & Infants Cut & Sew Apparel Manufacturing 315280 Other Cut & Sew Apparel Manufacturing 314120 Curtain & Linen Mills  | Sanitary Paper Products      | 424130 | Industrial & Personal Service Paper Merchant Wholesaler  |  |  |
| 315280 Other Cut & Sew Apparel Manufacturing 314120 Curtain & Linen Mills  | Textiles                     | 315220 | Men's/Boys' Cut & Sew Apparel Manufacturing              |  |  |
| 314120 Curtain & Linen Mills   |                              | 315240 | Women's/Girls' & Infants Cut & Sew Apparel Manufacturing |  |  |
|  |                              | 315280 | Other Cut & Sew Apparel Manufacturing                    |  |  |
| 314910 Other Cut & Sew Apparel Manufacturing   |                              | 314120 | Curtain & Linen Mills                                    |  |  |
|  |                              | 314910 | Other Cut & Sew Apparel Manufacturing                    |  |  |