

FISCAL YEAR 2021

CI VISION AND MISSION

Vision: Transform lives and increase successful reentry through training and mentoring.

Mission: Correctional Industries is committed to maintain and expand work training programs which develop marketable job skills, instill and promote positive work ethics and reduce the tax burden of corrections.

CI CORE VALUES

Lead - We walk the talk to motivate change.

Humanity - We provide opportunity for second chances.

Connections - We foster understanding and mentor growth.

Teamwork - We build unity and strength through collaboration.

People - We inspire and empower individual success.

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Leadership

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EXECUTIVE SUMMARY

Correctional Industries (CI) completed a comprehensive market share evaluation in accordance with RCW 72.09.100 Section 2 d ii. The evaluation considered 13 lines of business and compared CI revenue to Gross Business Income (GBI) for similar businesses, as reported to the Washington State Department of Revenue (DOR).

Each CI line of business was paired with one or more North American Industry Classification System (NAICS) codes. CI calculated market share using DOR GBI data for all identified NAICS codes. CI revenue is not reported to DOR. To ensure an accurate GBI for the State of Washington, CI revenue is added to the GBI for each NAICS code prior to calculating market share.

Similar to private sector businesses, CI operations experience changes from year to year. During the past several years, CI has closed, expanded, or otherwise changed operations. CI's operations did not change in fiscal year 2021, however, a decision was made regarding the reporting of food manufacturing revenue for the fiscal year 2019 report and continued in the fiscal year 2021 report. Prior to fiscal year 2019, CI external revenue resulting from food manufacturing was categorized into three product areas: Frozen Meals and Vegetables, Bakery, and Meat. Beginning with the fiscal year 2019 report, CI external revenue for food manufacturing is reported as a total of all three (3) categories. There were no changes to the associated NAICS codes. The sum total GBI for all eight (8) NAICS codes was used for market share calculation.

The outcome of CI's fiscal year 2021 market share evaluation was consistent with previous years. Of the 13 Class II businesses included in this report, 11 have a market share of less than two (2) percent. The two (2) businesses with a greater than two (2) percent market share, provide services internally to the Department of Corrections.

CI's statewide laundry operation increased in market share from 2.412 percent in fiscal year 2020 to 2.734 percent in fiscal year 2021. CI laundry revenue declined 16.73 percent or \$570,181 between fiscal year 2020 and 2021. During this same period, the Washington State GBI for commercial laundry operations declined 26.52 percent or \$37.5M. The average market share for the past five (5) years is 2.44 percent, and CI's market share is trending down over the same period.

CI food service operations have not expanded since fiscal year 2017. CI's market share increased from 4.654 percent in fiscal year 2020 to 7.035 in fiscal year 2021. CI food service revenue remained consistent with previous years and the Washington State GBI for commercial food service operators declined 34 percent between fiscal year 2020 and 2021. The significant decline in GBI resulted in a 4.3 percent increase in CI's market share.

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OVERVIEW

The purpose of the market share evaluation is to determine CI's percentage of revenue as compared to similar businesses operating within the State of Washington.

Year over year, evaluation outcomes show all CI Class II businesses have insignificant shares of their respective markets within the State of Washington. The result of the fiscal year 2021 evaluation verified and confirmed this same conclusion.

Market share is used during the development of CI's strategic business plan for both the short and long term. The report is used to analyze the current and potential impact on private sector businesses within the State of Washington. Market share also indicates market direction and business demands.

CI is tasked with expanding real-world work training opportunities for incarcerated individuals, while minimally affecting private sector businesses. Balancing the mission of CI with the impacts to private sector businesses has and will continue to be a priority.

MARKET SHARE EVALUATION

Market share evaluation based upon Gross Business Income (GBI) data provided by the Washington State DOR for fiscal year 2021. GBI data is categorized by North American Industry Classification System (NAICS) codes.

According to the United States Census Bureau, the NAICS is the standard used by Federal statistical agencies in classifying business establishments for the purpose of collecting, analyzing, and publishing statistical data related to the U.S. business economy. The most recent revision to NAICS codes was published in August 2016 and was used to calculate market share for fiscal year 2021.

For this report, CI reviewed past NAICS codes as they related to CI businesses, and variations in any changes required to existing businesses as needed. Upon completion, CI submitted a request to DOR for GBI data for specific NAICS codes as assigned to CI lines of business.

Business Line	WA GBI	CI Revenue	CI Market Share
Cardboard Boxes	\$ 1,803,515,197	\$ 8,241	0.000%
Embroidery & Screen Printing	\$ 243,386,593	\$ 495,504	0.204%
Field Crops - Wheat	\$ 7,015,840	\$ 75,639	1.078%
Food Service	\$ 471,048,132	\$ 33,137,657	7.035%
Food Manufacturing	\$ 7,576,654,049	\$ 7,805,959	0.103%
Furniture	\$ 2,449,771,785	\$ 13,383,268	0.546%
Janitorial Products	\$ 2,816,99,275	\$ 1,833,056	0.065%
Laundry	\$ 103,920,007	\$ 2,840,739	2.734%
Mattresses	\$ 268,522,082	\$ 920,303	0.343%
Optical Laboratory	\$ 356,896,477	\$ 4,493,715	1.259%
Printing & Signage	\$ 915,863,318	\$ 824,645	0.090%
Sanitary Paper Products	\$ 2,076,852,697	\$ 450,085	0.022%
Textiles	\$ 427,655,952	\$ 6,437,435	1.505%

This report does not include license plates manufacturing and vehicle validation tabs, where CI is the sole source supplier to the Washington State Department of Licensing.

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CHARTS & GRAPHS

FIGURE 1 Washington Market

Shown is the fiscal year 2021 Washington State GBI for businesses within CI's same industry, which totaled over \$19.5 billion and CI's external revenue for fiscal year 2021 of \$72.7 million.

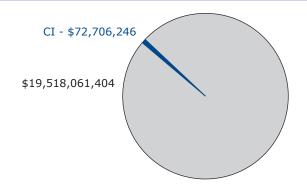


FIGURE 2
CI Five Year (2017-2021) Average Market Share

Shown are the five (5) year average market shares for all CI lines of business included in this report. Three (3) businesses have an average share above two-percent - Field Crops, Food Service, and Laundry.

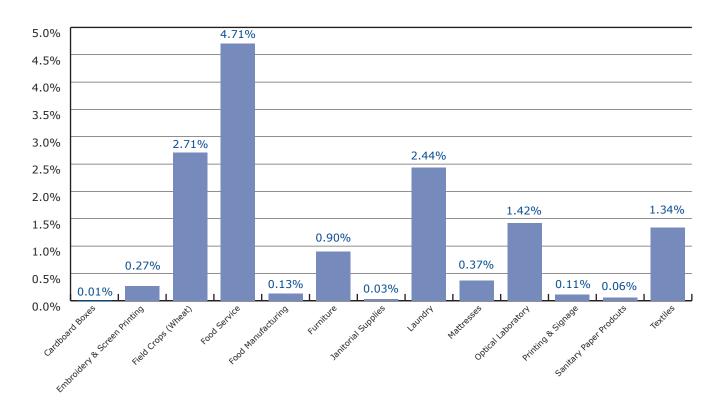


FIGURE 3 CI Annual Market Share

Shown are the total market share for fiscal years 2017-2021. CI's overall annual market share is consistently less than one-half of one-percent of total Washington State GBI.



CHARTS & GRAPHS

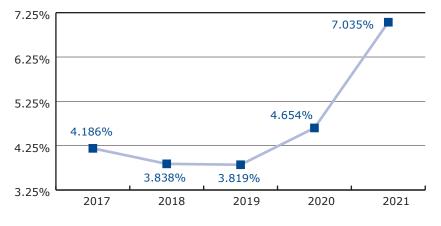


FIGURE 4 Food Service Market Share

Shown are fiscal years 2017-2021 market share percentages for CI's food service operations. CI manages service at Airway Heights Corrections Center, Coyote Ridge Corrections Center, Monroe Correctional Complex, Washington Corrections Center, and Washington State Penitentiary.

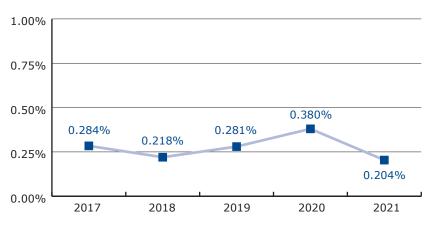


FIGURE 5 Embroidery & Screen Printing Market Share

Shown are fiscal years 2017-2021 market share percentages for CI's embroidery and screen printing operations.

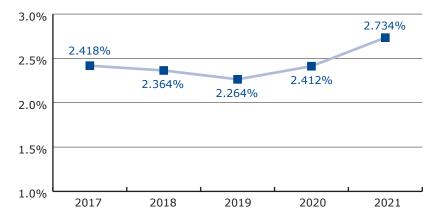


FIGURE 6 Laundry Market Share

Shown are fiscal years 2017-2021 market share percentages for CI's laundry operations.

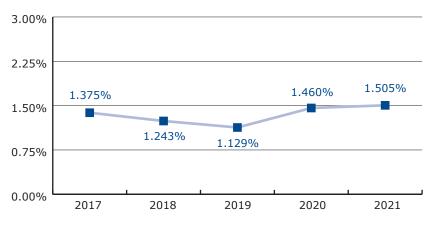


FIGURE 7 Textiles Market Share

Shown are fiscal years 2017-2021 market share percentages for CI's textiles operations.

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NORTH AMERICAN INDUSTRY CLASSIFICATION SYSTEM

The following North American Industry Classification System (NAICS) codes were used in the evaluation of Correctional Industries' market share.

Cardboard Boxes 322211 Corrugated & Solid Fiber Box Embroidery & Screen Printing 314999 All Other Miscellaneous Textile 323113 Commercial Screen Printing Field Crops 111140 Wheat Farming Food Service 722310 Food Service Contractor Food Manufacturing 311411 Frozen Specialty Food 311812 Commercial Bakeries 311813 Frozen Cakes, Pies & Other Pastries 311615 Poultry Processing 424470 Meat Processed from Carcasses 311615 Poultry Processing 424470 Meat and Meat Product Merchant Furniture 238390 Other Building Finishing Contractors 337111 Upholstered Household Furniture 337121 Upholstered Household Furniture 337121 Upholstered Household Furniture 337121 Wood Office Furniture 337121 Wood Office Furniture 337121 Wood Office Furniture 337212 Custom Architectural Woodwork 337213 Office Furniture (Except Wood) <td< th=""><th>Business Line</th><th>Code</th><th>Description</th></td<>	Business Line	Code	Description		
	Cardboard Boxes	322211	Corrugated & Solid Fiber Box		
Field Crops	Embroidery & Screen Printing	314999	All Other Miscellaneous Textile		
Food Service		323113	Commercial Screen Printing		
Food Manufacturing	Field Crops	111140	<u>-</u>		
311412	Food Service	722310	Food Service Contractor		
311812	Food Manufacturing	311411	Frozen Fruit, Juice & Vegetable		
311813 Frozen Cakes, Pies & Other Pastries		311412	Frozen Specialty Food		
311821		311812	Commercial Bakeries		
311612 Meat Processed from Carcasses 311615 Poultry Processing 424470 Meat and Meat Product Merchant		311813	Frozen Cakes, Pies & Other Pastries		
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Furniture		311615	Poultry Processing		
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		314910	Other Cut & Sew Apparel Manufacturing		