



FAMILY/ COUNCIL MEETING MINUTES

Location: AHCC Teams

Date: 6/21/23 Time: 2 – 3:30 PM

Teleconference details:

Meeting Attendees

Department/facility co-chair: Mike Rainville

Family co-chair: Ellen Hargrove

Facility/council secretary: Taylor Jordan

Family secretary: Michelle Clark

Members present:

Non-council member attendees: **DOC/AHCC/OCO Staff present:** Nicole Freese-Turns and Ron Haynes

Agenda

Topic	Discussion/Key Points	Next Steps
Secretary Report & Action Items	Action Item: Waiting for approval of capital funds for a cover at MSU.	
SFC Report	<p>SFC 5/20/23 Summary</p> <ul style="list-style-type: none"> • Commissary accounts will be in effect July 23, 2023. Funds deposited to a commissary account will not be subject to deductions by DOC. • DOC is looking at increasing the current \$55.00 earnings cap. 	
Securus Webinar	<ul style="list-style-type: none"> • JPay could not compute taxes for services. • Unity can and will compute taxes. • Fees paid for video visits that are canceled because of a power outage will be credited. • If video visits are canceled for some other reason, people can fill out a form requesting a credit. Crediting will be determined by the circumstances causing the cancellation. • Unity is looking for a calendar similar to the one that JPay had for the tablets. • Migration of music from JPay to Unity is still ongoing. 	
DOC Announcements / Updates	<p>Body Scanner</p> <ul style="list-style-type: none"> • <i>Per ASP Heinrich: This is a pilot program and we do not know when it will come to AHCC.</i> <ul style="list-style-type: none"> ○ <i>Why do staff not have to use the scanner?</i> <ul style="list-style-type: none"> ▪ <i>Per CPM Rainville: We have not heard anything about this</i> <ul style="list-style-type: none"> • <i>UPDATE Per CS2 Johnson (WCCW): We have two body scanners. One in public access for all staff and visitors and one in our visit room, for the population.</i> 	

Heat mitigation

- *Can I/I cover their windows on the west side of the units to mitigate the sunlight heating up their cells?*
 - *Per ASP Heinrich: No this is a safety and security issue.*
 - *Per CPM Rainville: Generators are checked every 3 weeks to make sure they are working properly in case the power goes out.*
 - *What happens if it is 89 degrees or higher inside buildings?*
 - *Per CPM Rainville: If it is 89 degrees or higher in the buildings, we shut down the gym and programming areas.*
 - *Where are the sensors in the living units? Are they in each cell?*
 - *Per FM Parker: There are no sensors in the cells themselves, but officers have heat guns and can go into each cell and check the temperature and I/I's can request this. There are multiple sensors in each dayroom and the bathrooms of units with dry cells.*

Tabletop role-playing games update.

- *Per HQ SS Adams: Union Supply is going to be the only department-approved vendor for the games. Union Supply is working on sourcing a few different types of role-playing games. Once they can source them, they will be presented to the property committee for approval.*

Status of the chaplain.

- *Per CPM Rainville: Interviews will be tomorrow (6/22/23)*

Sage moving from CRCC to AHCC. Will some I/I be moved out of their houses?

- *Per CPM Rainville: We don't know when construction will start but when it does, we will have to move I/I's from one side of C4 to the other side or into C5. We are hoping that we will have enough beds to keep all I/I's here at AHCC and not have to move them to another facility*
 - *Who is sage for?*
 - *Per CPM Rainville: It's like assisted living or memory care for I/I with higher medical needs.*

When will I/I be getting an OMICRON booster?

- *Per RN3 Straub: We currently have limited access to the vaccine but once we have enough doses we will put out a notice to the population and schedule clinics.*

Update on Mattresses

- *Per CPM Duenich: Friday- 6-23-23 L-unit will receive the rest of their mattresses and then L-unit will be fully stocked. Friday 7-7-23 M-unit will receive a shipment and then it will be fully stocked. We will have some left to start finishing N-unit out, our current stock in the warehouse will not complete N-unit. All orders for the facility have been completed. It is now a production and shipment situation*

	<p>Securus Rep Update</p> <ul style="list-style-type: none"> • <i>Per Securus Rep Freese-Turns: Mr. Flowers does tablet exchanges for I/I and he puts them on call out and they come to his office and they get exchanged. He is now also helping at WSP due to their rep leaving.</i> <ul style="list-style-type: none"> ○ <i>Mr. Flowers will be at AHCC on Mondays, Tuesdays and sometimes Wednesdays then he will be at either WSP or CRCC on the other Wednesdays, Thursdays, and Fridays.</i> 	
Video Visits and Phones	<p>There is a gap in video visiting from 1330 to 1830 in the Main facility and 1300 to 1700 in MSU. Why is this?</p> <ul style="list-style-type: none"> • <i>CPM Rainville: We are looking into this issue with Securus and we will work on seeing if we can get it updated.</i> <ul style="list-style-type: none"> ○ <i>Per ASP Heinrich: This schedule has been updated on 7/5/23 to include four more timeslots to decrease the gap between 1300 and 1700 and to include late night for the minimum units and MSU.</i> <p>When are I/I allowed to make phone calls?</p> <ul style="list-style-type: none"> • <i>Per Investigator 3 Servatius: All Phones including Tablet phones turn on and off at the same time. Phones turn on at 0645 and off at 2300 for both the Main and MSU facility</i> 	
Visitation	<p>Additional Microwaves in visitation</p> <ul style="list-style-type: none"> • <i>I new microwave has been added to both visitation rooms and another microwave will be added to the Main visitation room sometime in the next week.</i> <p>Tables and chairs for Main Visiting</p> <ul style="list-style-type: none"> • <i>The new tables have already arrived and are in the visitation room and the manufacturing of the chairs has been completed by C.I. and they are in the process of being assembled before delivery.</i> 	
Election of SFC Rep	<p>No one has expressed interest in being AHCC statewide family council representative at this time so Ellen stated she will attend the next SFC meeting.</p>	
Roundtable	<p>Have things changed the way we put money in an incarcerated's account? I used to be able to put money directly there and on a medical account however, it seems my only option now is Western Union.</p> <ul style="list-style-type: none"> • <i>Per LBA Browne: No, nothing has changed. Western Union has always gone to spendable only. JPay still has the options for spendable, postage, medical, education, and escorted leave.</i> <p>When can family members who have a release of medical information forms on file talk to a medical staff member regarding their loved one's medical care?</p> <ul style="list-style-type: none"> • <i>Per RN3 Straub: Family members have to talk to the health service manager Kathleen O'Connor to get any medical information on their loved ones, she is here Monday through Friday and if she is unable to answer her phone, please leave her a message and she will return your call.</i> 	

Next meeting location: Microsoft TEAMS Date: August 19th 2023 Time: 9-10:30 AM Comments:

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