



Use of Wireless Access at DOC (DOC 280.100)

The wireless service provides DOC staff with department issued Windows 10 laptops the flexibility of movement on the third and fourth floors at DOC Headquarters as well as other locations. This service will aid in presentations, allow staff access to network drives and printers without the need of a network cable, and enable internet access for DOC vendors and visitors from other state agencies when on-site at headquarters and other locations.

Who can connect?

- DOC staff with Windows 10 laptops (will automatically connect when **unplugged from the docking station**).
- State employees from other agencies that are also using the wireless service. They will connect to their agency's network, not DOC internal resources.
- Sponsored guests, such as vendors or contractors, can be granted guest internet access via a request to the Help Desk. Sponsored guest access is internet only and cannot reach any DOC internal resources.

Who/What can't connect?

- Personal Devices
- DOC staff with Windows 7 laptops (due to security constraints).
- DOC provided iPhones will not be able to connect (due to security constraints). We continue to work on a solution.

What to be aware of?

- All stipulations of the 280.100 Acceptable Use of Technology Policy apply to wireless access.

Where can we connect?

- DOC Headquarters building – third and fourth floors
- CI Headquarters and other WaTech Wireless enabled locations, such as:
 - Department of Enterprise Services (DES) offices
 - Department of Natural Resources (DNR) offices
 - Department of Social and Health Services (DSHS) offices
 - Employment Security Department (ESD) offices
 - Criminal Justice Training Commission (CJTC)

A list of all locations with WaTech wireless can be found here: <http://support.watech.wa.gov/wireless-service-locations>

Where can't we connect?

- Prisons
- Field Offices
- Community Justice Centers
- Work Releases

If you have any questions about wireless access, please contact the DOC IT Help Desk, (360) 725-8383 or (800) 858-4416.