January 26, 2022

TO: All Incarcerated Individuals

FROM: Joy McDaniel, DOC Chief of Dentistry

SUBJECT: Modification to DOC Dental Services

As of January 10, 2021, for your safety, we have modified the dental treatments at your facility during the current COVID-19 outbreak.

Emergency dental services, to be determined by a DOC dentist, will be provided for those people housed in areas that have been designated facility and cluster outbreak status. We will continue to provide Emergency and Highly Urgent dental services, along with intake dental screenings including radiographs (x-rays) for all other areas. The urgency of a procedure is a decision that is based on the dentist’s clinical judgement and will be made on a case-by-case basis.

Dental teams will continue to evaluate all kites and previously scheduled appointments to determine which appointments can be rescheduled for a later time. Denture services at these facilities have been placed on hold during the outbreak.

Urgent and Emergency Dental conditions may include one or more of the following:
Facial trauma (suspected or confirmed jaw fracture)
Swelling of your gums, face, or neck
Bleeding in your mouth that does not stop
Severe toothache or oral pain that cannot be controlled with medications

Our desire is to safeguard the health and safety of our patients, our dental staff, and the community. We hope you understand, and we thank you for your cooperation.