




STATE OF WASHINGTON  
**DEPARTMENT OF CORRECTIONS**  
P.O. Box 41100 • Olympia, Washington 98504-1110

October 12, 2022

TO: All Incarcerated Individuals  
All Interested Parties

FROM:  James Key, Deputy Assistant Secretary  
COVID-19 Operations

RE: Prison Visit Programs – Elimination of Online Scheduler

As the department continues to move towards normalized operations, this memo is to notify families and friends of the elimination of the online visitation scheduler effective November 1, 2022.

Beginning the week of October 23<sup>rd</sup>, facilities will have updated information regarding visit program processes and operations by following the links to the individual facility webpages. Each facility will have updated guidelines and hours of operation for review by clicking the facility link at [Prison Visits | Washington State Department of Corrections](#).

Please note that the online scheduler will be updated to not allow any visit scheduling beyond October 31, 2022. Any visits scheduled from November 1<sup>st</sup> forward will be operated by the new facility operations. *This means that all pre-scheduled visits made through the online scheduler after October 31, 2022, will be canceled.* It will be important for families and friends to follow the newly updated procedures and to plan in advance to adjust travel times to the new schedules posted on the webpage.

Since we remain under Safe Start protocols, all visitors will participate in Rapid Antigen Tests (RAT) prior to visiting in the open visit program, as well as complying with community COVID and facility operational status changes.

If visitors are concerned or have questions regarding their upcoming visit, please contact the facility for more information.

JK:lf