VISITOR GUIDELINES

WELCOME STATEMENT

The Department of Corrections welcomes visitors to Washington State Penitentiary. We wish to provide a family friendly environment. To do this, there are some security measures we must take to ensure each visit is safe and pleasant. The number of visitors allowed at one time may vary from one facility to another. Reading these guidelines carefully is strongly encouraged to promote an enjoyable visit.

WHO CAN VISIT

Visitors must have submitted a visitor's application, be approved, and added to the incarcerated individual's visitor list before visiting. Each individual may have up to 7 approved visitors per visit. NOTE: The incarcerated individual may not be available for a visit. Visitors may avoid making an unnecessary trip or being turned away by pre-arranging visits with the incarcerated individual.

Minors under 18 years of age may visit with a parent/guardian or an approved escort only.

DESIGNATED VISIT HOURS

Visiting

<table>
<thead>
<tr>
<th>Where</th>
<th>Days</th>
<th>Check In Time</th>
<th>Check Out Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>East Complex (EC) – Unit 6, 8, and 10</td>
<td>Visiting occurs Friday through Mondays with units rotating days</td>
<td>10:30 a.m. – 11:15 a.m. – 1:00 p.m. – 1:30 p.m. – 3:45 p.m. – 4:30 p.m.</td>
<td>On the hour On the hour On the hour</td>
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<tr>
<td>West Complex (WC) and South Complex (SC) – BAR Units (i.e., Baker, Adams, Rainier), Delta, Echo, Fox, Golf, Victor, and William</td>
<td>Visiting occurs every day with units rotating</td>
<td>10:15 a.m. - 11:00 a.m. - 1:00 p.m. – 1:30 p.m. – 3:00 p.m. – 3:30 p.m.</td>
<td>12:45 p.m. 2:15 p.m. 4:30 p.m. – 5:30 p.m.</td>
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<tr>
<td>Intensive Management Unit (IMU) **</td>
<td>Visitors will not be escorted into the secure perimeter until visitation begins (2 visitors at a time)</td>
<td>1:00 p.m. – 1:30 p.m.</td>
<td>Depending on offender’s Level</td>
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</tbody>
</table>

IMU** - Visits conducted in the IMU are based on space availability and first-come, first-served.

IMU Visits must be scheduled at least 24 hours in advance by calling a visit room officer Friday through Monday at (509) 525-3610 #5058 or #5031 between 9:00 a.m. and 6:30 p.m.

Scheduled appointments are tentative and may be cancelled due to an offender's negative behavior prior to the announced visit. On the day of the visit, visitors should call the facility one hour in advance to confirm the visit.
You may only enter the facility at the processing time, 12:30 p.m. to 1:00 p.m.

A visitor or an offender may end the visit at any time. The offender will be returned to his cell at the end of the visit. Typically, visits are 1-2 hours duration.

**No Contact Visits In the IMU** - Visits in the IMU will be based on program level as follows:

- Level 1 (Isolation) - No visits
- Level 2 - One, 1 hour visit per week with immediate family only
- Level 3 - One, 2 hour visit per week with immediate family only
- Level 4 - One, 3 hour visit per week with immediate family only
- Level 5 - Two, 2 hour visits per week with immediate family and/or other visitors on the offender's approved visitor list. Superintendent approval is required for non-immediate family, and the unit Counselor must establish that the offender had a relationship with the visitor prior to the current offense.

Depending upon the offender's IMU program level, he may be required to remain in restraints for the duration of the visit.

No more than 2 people may visit an incarcerated individual at a time unless previously approved by the Superintendent for Department of Corrections Aggression Replacement Training (DOCART) activities.

**Contact Visits in the IMU** – In addition to no contact visits, Inmates Sentenced to the Death Penalty (ISDP) assigned to IMU Level 5 may be allowed contact visits with approved immediate family members. These visits may occur 3 times per calendar year, but only one time in each 4 month period. Contact visits are limited to 3 visitors.

**Special Visits** - Special visits must be requested on DOC 21-787 Special Visit Request and submitted to facility visit employees as soon as possible, but no less than 5 business days before the requested date.

- Incarcerated individuals can retrieve the form through the unit supply cart, kite, consoler or visiting Sergeant.

- All visitors can mail the form DOC 21-787 to the facility or e-mail the form to visiting sergeant.

- Visit employees will process requests before the requested visit date.

- All visitors who wish to participate in the special visit must be listed on the form.

- The Superintendent/Visit Room Sergeant #1127 will coordinate adjustments to established times and days for individuals on the approved visitor list to accommodate special requests.

- Limited to 1 day per request every 30 days.

- 4 tables will be designated for Special Visit’s per day.

**NOTES:**
Visiting may be interrupted or cancelled due to facility needs. Visitors may avoid making unnecessary trips or being turned away by going online or signing up to receive visit updates via Twitter at [http://twitter.com/@wadocvisits](http://twitter.com/@wadocvisits). This page contains basic information including where to go to view facility guidelines. Visitors may also get information by calling the facility.

### Video Visiting

<table>
<thead>
<tr>
<th>Where</th>
<th>Days</th>
<th>Check In Time</th>
<th>Check Out Time</th>
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<tbody>
<tr>
<td>E01 – Delta, Echo, Fox, Golf</td>
<td>Sunday through Saturday</td>
<td>7:00 a.m.</td>
<td>7:30 a.m.</td>
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<td></td>
<td></td>
<td>7:30 a.m.</td>
<td>8:00 a.m.</td>
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<tr>
<td></td>
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<td>11:00 a.m.</td>
<td>11:30 a.m.</td>
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<td></td>
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<td>11:30 a.m.</td>
<td>12:00 a.m.</td>
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<td>5:00 p.m.</td>
<td>5:30 p.m.</td>
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<td></td>
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<td>5:30 p.m.</td>
<td>6:00 p.m.</td>
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<tr>
<td>E-02 – Victor, William</td>
<td>Monday through Friday</td>
<td>8:30 a.m.</td>
<td>10:30 a.m.</td>
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<td></td>
<td>Saturdays and Sundays</td>
<td>12:30 p.m.</td>
<td>3:30 p.m.</td>
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<td></td>
<td></td>
<td>6:30 p.m.</td>
<td>8:30 p.m.</td>
</tr>
<tr>
<td>E01 – BAR Units</td>
<td>Mondays, Wednesdays, and Fridays</td>
<td>9:00 a.m.</td>
<td>9:30 a.m.</td>
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<tr>
<td></td>
<td></td>
<td>9:30 a.m.</td>
<td>10:00 a.m.</td>
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<tr>
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<td>10:00 a.m.</td>
<td>10:30 a.m.</td>
</tr>
<tr>
<td>E03 – Units 6, 8, and 10</td>
<td>Mondays and Fridays</td>
<td>8:00 a.m.</td>
<td>10:00 a.m.</td>
</tr>
<tr>
<td></td>
<td>Wednesdays and Saturdays</td>
<td>6:30 p.m.</td>
<td>8:30 p.m.</td>
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</tbody>
</table>

### Professional Visits - may be scheduled through the Legal Liaison Officer (LLO) for the following times:

<table>
<thead>
<tr>
<th>Where</th>
<th>Days</th>
<th>Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>EC Attorney Room – for general population offenders</td>
<td>Monday and Friday on normal business days</td>
<td>Check in by 1:00 p.m. Closes at 5:00 p.m.</td>
</tr>
<tr>
<td>WC Attorney Room – for general population offenders</td>
<td>Monday through Friday to correlate with Unit Visit Calendar (unless extenuating circumstance)</td>
<td>Check in by 11:00 a.m. Closes at 5:30 p.m.</td>
</tr>
<tr>
<td>WC Attorney Room – for IMU offenders on Level 5 approved for contact visits</td>
<td>Monday through Friday on normal business days</td>
<td>Check in by 11:00 a.m. Closes at 5:30 p.m.</td>
</tr>
<tr>
<td>No contact booths in IMU – for IMU offenders approved for no contact visits</td>
<td>Monday through Friday on normal business days</td>
<td>9:00 a.m. – 11:00 a.m. 1:00 p.m. – 3:00 p.m.</td>
</tr>
</tbody>
</table>
DIRECTIONS

Written directions to WSP facility:

- Written directions:
  - From the Westside of the state: Take I-5 to I-90. Take I-90 East toward Spokane. Go over Snoqualmie Pass to Ellensburg. From Ellensburg, take I-82 South to Richland.
  - From Richland: Take I-182 East to Pasco (also posted as Highway 12). Continue on Highway 12 all the way to Walla Walla. Take the Myra Road exit and circle the roundabout to Pine Street. Continue on Pine St. to 13th Avenue North.
  - From East of Walla Walla: Take Highway 12 West to the 2nd Street exit. Turn right on 2nd Street then right onto West Pine Street. Go approximately ½ mile and then turn right onto 13th Avenue North.
  - From South of Walla Walla: Take Oregon Highway 11 into Washington (becomes WA 125 North). Continue on for approximately 6 miles. Turn left onto West Pine Street. Go approximately ½ mile and turn right onto 13th Avenue North.
  - From 13th Avenue North:
    - If visiting in the East Complex (EC), turn left into the entrance of the lower parking lot of the Washington State Penitentiary.
    - If visiting in the West Complex (WC) or IMU, turn left into the West Complex visitor parking lot. Directions from north, south, east, or west including a map, as appropriate.
    - The visitor may contact the facility at: (509) 525-3610 extension 6418
    - Individuals with disabilities: Physically challenged visitors who are visiting the East Complex must check in with the Gate House Officer for parking clearance and directions.

ARRIVAL ON FACILITY GROUNDS

Vehicles/Parking
The speed limit on facility grounds is 15 mph. The Department thanks drivers for not speeding.

Vehicles must be secured. The Department will not be liable for lost or stolen property.

Individuals dropping off a visitor should ensure the visitor has been allowed access, but may not wait in vehicles or on facility grounds after the visitor has been processed for visiting.

Pets are not permitted to wait in vehicles or on facility grounds.

Visitor Check-In

Visitors are welcome to arrive 15 minutes before visits and will check in at the visitor entrance.

From the EC visitor's parking lot walk up the stairs to the main entrance of the Administration Building marked Public Access.

Disabled visitors will be allowed to arrive 15 minutes prior to visit processing times and park in the designated area in the lower parking lot.
From the WC visitor’s parking lot walk towards the flag pole and enter the building to your right. Visitors should inform visit personnel in advance when difficult news will be shared during a visit. Visit personnel will attempt to make a suitable seating arrangement for the visit.

**Identification**

Visitors who are 18 years of age and older must present identification (ID) that is valid with a current photo (e.g., driver’s license or state ID card, passport, military or government ID, tribal ID, alien registration). Other forms of ID may be authorized by the Superintendent/designee. Expired or non-photo ID will not be accepted unless the Superintendent/designee approves in exceptional situations (e.g., the ID is recently expired, and the visitor is known to visit by visit employees).

**Searches**

Visitors will be required to sign DOC 21-575 Acknowledgment of Visitor Search Requirements before visiting. Pat, vehicle, personal property, and/or canine searches may be conducted. Visitors should read [DOC 420.340 Searching and Detaining Facility Visitors](#) before the first visit.

Visitors may bring the following items in a clear plastic coin purse or bag:

- Cash as follows:
  - During visitation, money or vending machine debit cards may be used for vending machine purchases by visitors. **In the EC both visitors and offenders may use the vending machines and have possession of the debit card. In WC visitors only will be able to use the vending machine and use the debit card.**
    - Once opened, purchased food items must be removed from their packaging and placed on plates or napkins. Visitors and incarcerated individuals may not share items from the same plate, napkin, or container.
    - Any unopened items may be taken home by the visitor.
  - At facilities where cash is required for vending machine purchases, visitors will be allowed $20.00 in change or bills in denominations of $5.00 or less and may also bring an additional $20.00 for the incarcerated individual.
  - At facilities with debit vending machines, visitors will be allowed a vending machine debit card. The debit card limit is $40.00 at WSP, based on vendor resources. **A $5.00 bill will be required for initial purchase of the vending machine debit card. This purchase will result in a $3.00 credit on the card. The card is only good at WSP. Once the card is purchased, it becomes the property of the visitor. Neither the state nor Swire Classic Vending will give a refund should the card be lost, stolen, or in the event the offender is transferred. It is recommended that the purchaser write his/her name on the card immediately after purchase. In the event a machine does not vend the selected product, proper refunds will be made by contacting the vendor. Money will not be allowed inside the visiting areas.**
  - Visitors will take all unspent money and vending machine debit cards with them when they leave.

- Keys - Drivers may keep one car key and/or remote on a single ring key chain. **Visitor’s keys will be secured in a provided locker.**

- ID - Visitors may be allowed to have one form of ID in the visiting area.
• Medical - Visitors are allowed medications or medical equipment that is needed during the visiting period, if proof of prescription or medically authorized need is provided. Prescription medication must be in the original container and only in the limited amount needed during the visit. The original container must list the visitor's name and the names of the medication, pharmacy, and prescribing physician.
  
  o Medications will be stored in the locker provided for keys. The visitor will contact a visiting room officer to access the medication. If a visitor cannot clear screening due to a medical device/condition, an additional search will be required.

• Small comb or brush.

• Two pair of eyeglasses, including one pair of reading glasses, or non-reflective sunglasses for facilities allowing outside visits.

**Items for Infants and Toddlers up to 36 months**

The following items are allowed for infants and toddlers and must be stored in a clear plastic bag or container:

• Two empty, clear plastic bottles that can be filled with water, juice, milk, or formula

• One plastic Tupperware-type child's cup with lid

• Two unopened plastic containers of formula, juice, or other infant-specific fluids (e.g., Pedialyte). Breast milk may be allowed if it is in a clear plastic bottle that employees are able to inspect

• Two unopened plastic containers of baby/snack food in their original packaging with one plastic baby spoon

• Two bibs

• Two pacifiers or teething objects

• One non-quilted child's blanket

• One change of baby clothing

• One disposable diaper per hour of the visit

• Baby wipes that have been transferred to a zip lock plastic bag before the visit

If facility resources are available, nursing mothers may be asked to relocate to a non-restroom location identified by facility employees. If there is no suitable location for nursing, mothers may nurse in the visit room, provided they maintain reasonable modesty while nursing.

**Service Dogs**

Service dogs must meet the requirements of the Americans with Disabilities Act (ADA). Support animals and in-training service animals do not meet ADA requirements and will not be allowed.

• The dog's owner is responsible for the animal, including:
  
  o Cleanup of waste and disposal in the following area(s): **EC and WC in front of Public Access.**

  o Feeding the dog in the following area: EC and WC in front of Public Access.
    
    ▪ Dog handlers will be allowed to secure dog food items in provided locker

  o Ensuring the dog remains on a leash under their control at all times
• Service dogs may not interact with incarcerated individuals or other visitors
• Dog handlers may be asked to remove the dog from the premises if the dog exhibits behavior that does not meet service animal requirements

OVERCROWDING IN THE VISIT ROOM

When the visit room reaches maximum capacity, the following practice will be implemented to allow as many visitors as possible the opportunity to visit:

• Visit personnel will maintain a log of visitors entering the visit room and the time that they arrive.
• After a visitor has been in the visit room for 3 hours, s/he may be instructed to leave the visit room to allow another visitor(s) to enter. Visit personnel will ask for volunteers before ending any visits.
• Local visitors will be first to be asked to leave. Then visitors at further distances.
  o In limited circumstances, an individual and his/her visitor(s) may not have their visit ended (e.g., visitors who have traveled over 250 miles, rely on specialized public transportation).
  o Visitors that have approved special visits or have been brought by D.O.C contracted transportation will not be asked to leave.
• If an individual has already had a visitor(s), additional visits may not be allowed for that day.
• If adding additional visitors creates a need for an additional table(s) the visitors will not be allowed to visit.

When the visit room drops below maximum capacity, these limitations will be suspended.

CLOTHING STANDARDS

Dress standards are necessary to ensure the safety and security of all individuals and promote a positive environment. Visitors should wear clothing that is conservative in nature in order to maintain a respectful visiting environment and ensure processing time is kept to a minimum. The Visiting Sergeant/Shift Commander/designee will make the final determination regarding the appropriateness of any clothing, footwear, or accessory.

• Any modifications to clothing once screened may cause delays in processing and may require the visitor to leave and change clothing or have their visit denied.

To ensure the safety of all individuals if an emergency arises, clothing that resembles state issued clothing (e.g., red shirts, khaki pants, gray sweatpants and sweatshirts) is not allowed.

The following guidelines apply to visitors 8 years of age and older:

• Children must wear clothing that will not reveal underwear when they crawl, spin, etc. Shorts under dresses may be appropriate.
• Clothing will be free of reference to obscenity, alcohol, drugs, Security Threat Group (STG), violence, or sex in any form.
• All clothing must be clean and in good repair without rips or tears.
• Appropriate undergarments are required and will not be visible.
• Clothing will not reveal breasts or expose undergarments, cleavage, stomach/midriff, or bare chest or back, including when arms are raised.
• Sheer/transparent clothing is not allowed unless clothing worn beneath is not transparent and no undergarments (e.g., bra, underwear) are visible.

• Tactical and cargo pants are not allowed but carpenter pants are acceptable.

• Sagging of pants is not allowed.

• Camouflage, even in small decorative patches or lettering, and bibbed attire may not be worn.

• Outer garment shirts must have sleeves. Sleeveless garments must be worn with a sleeved outer garment for the duration of the visit. Cap sleeves are acceptable as an outer garment.

• Sweaters, blazers, and sweatshirts are permitted.

• Hooded garments are not allowed in the visit area.

• Shorts, dresses, skirts, capris, skorts, and slits in clothing must reach the top of the kneecap when standing.

• Items that protect against rain and other inclement weather (e.g., umbrella, hat, raincoat, ski jacket, top coat) are not permitted in the visit room.
  
  o When visit areas require outside travel once checked in, items will be placed on the provided clothing rack.

• Shoes, sandals, flip flops, and boots must be in good repair, free of rips or tears.
  
  o Fur on the outside of the boot/shoe or steel-toed footwear is not allowed. Boots with fleece or sheepskin lining (e.g., Uggs) are permitted.
  
  o High heels must be no more than 3 inches high from the heel of the visitor’s foot to the ground.
  
  o Socks(stockings are not mandatory, but visitors will be asked to remove shoes to clear the electronic detector, and feet will come into contact with the floor area where other visitors have been processed.

• Leggings/leggings may only be worn under outer garments that must be mid-thigh or longer, front and back, when standing.

• The following accessories are permitted:
  
  o No more than 2 rings - a wedding set is considered one ring
  o One necklace
  o One bracelet
    
  o Religious and medically necessary head coverings are allowed, but are subject to search. If worn, head coverings must remain in place for the duration of the visit regardless of the visitor’s age.
  
  o Belts are allowed unless they are money belts or have compartments or removable parts. Buckles may not be larger than 2” x 2”.
  
  o Piercings
    
      ▪ Cuffed earrings and spiked gauges are not permitted

• Incarcerated individuals will wear state issued clothing, undergarments, and footwear into the visit area. Individuals will follow facility specific requirements for appropriate attire as follows:
- The only jewelry permitted is a wedding ring, if married, and approved religious medallion.
- Metal jewelry or accessories will need to pass the electronic detector and/or be searchable by hand, which may increase processing time.
- The following accessories are not permitted:
  - Jewelry that hides other items (e.g., broaches, lockets, pins, ear coverings) or jewelry that resembles a key
  - Neck ties
  - Watches
  - Survival/paracord bracelets and similar in nature

### CONDUCT DURING VISITS

The Department intends to maintain visiting programs which help incarcerated individuals preserve positive ties with family and friends. Cooperation by all participants is encouraged. Visitors should be respectful, courteous, and follow all instructions given by facility employees. The following visit room guidelines will help to ensure that visits are a pleasant experience for all participants.

#### The following is not allowed on the premises:
- Criminal activity
- Weapons or objects that present danger of any kind
- Visitors that have consumed alcohol, marijuana, and/or any illegal substance
- Alcohol, marijuana, and illegal drugs
- Any disturbance or the creation of emergency situations within the facility
- Conduct/behavior that:
  - Threatens the health and safety of anyone
  - May result in damage to the facility premises or equipment
  - Is disrespectful or inappropriate towards facility employees

#### The following is not allowed in the visit room:
- Tobacco
- Gum
- Conduct/behavior that disrupts the visits of others
- Purchasing food and drinks for other visitors or incarcerated individual the visitor is not currently visiting

### General Guidelines for Adult Visitors:
- A brief hug and kiss (e.g., up to a 5 second kiss followed by a 10 second hug in length) are encouraged at the beginning and conclusion of visits.
- During the visit, the only physical contact allowed between incarcerated individuals and adult visitors over the age of 8 is holding hands or touching forearms (must be over the top of long-sleeved clothing), with hands visible. While seated at a table, hands must be on or above the table top. As visiting areas are family-friendly environments, sexually suggestive behavior of any kind is not allowed.
  - The Superintendent/designee may establish additional requirements for an individual/visitor(s).
• Visitors that cause significant concern during their visit may be suspended from visiting privileges.
• Visits may become emotional at times. If visit personnel observe this, they may check in with the visitor(s)/individual to ensure everything is okay.
• Conversations should remain quiet, without harsh language or swearing, encouraging pleasant and caring family interaction. Visitors and incarcerated individuals will avoid loud, excessively emotional, or disruptive behavior.
• Visit areas are provided for all visitors. Visitors and incarcerated individuals will use furnishings for their intended use.
• Because time is limited, the focus and interaction must remain between the incarcerated individual and his/her own visitors and family. Conversations with other incarcerated individuals and/or their visitors are not allowed with the exception of courteous statements, which should be brief in duration.
• While visitors are waiting for the incarcerated individuals to enter the visit room, brief verbal interactions with visitors nearby may occur (without getting out of your seat).
• Unless specifically authorized, notes and letters are not authorized to be brought in or out of the visit room.
• Crafts that are made together inside of the visit room during special events may be taken out by the visitor or left to be put on display if that is an option.
• If restrooms are located outside the visit room, visitors may be subject to additional search.
• Visitors should put away all items used during visits (e.g., games, toys, books) and throw trash and recyclables in provided containers at the end of the visit.

**General Guideline and Supervision of Children:**

• Showing affection, holding, and playing with visiting children promote positive family interaction.

• An incarcerated individual may have physical contact with his/her minor child(ren) 8 years of age and under in a manner that respects the child’s feelings and physical boundaries.
  ▪ The child may sit on the incarcerated individual’s lap.
  ▪ The incarcerated individual may show affection toward the child (i.e., hugs or kisses).
  ▪ Visit personnel will monitor the child for signs of withdrawal (e.g., pulling away, crying, screaming) and will, if appropriate, instruct the incarcerated individual to discontinue the physical contact or return the child to the guardian/escort.

• Children must be under direct supervision and within sight of the visiting parent or guardian/escort at all times. Children should remain at the table or in authorized play or break areas at all times. Roughhousing and horseplay is not allowed and must be stopped immediately by the visiting minor’s guardian/escort.

• The incarcerated individual may supervise a child(ren) while the adult visitor uses the restroom or the vending machine, provided there is no restriction prohibiting the individual from being alone with the child(ren).

• For health and safety purposes, children under 5 years of age must have an adult escort with them when they use the restroom.
• Verbal corrections and time-outs are the only allowable forms of discipline during visits. Department employees are required by law to report suspected child abuse and neglect.

• Grooming of children’s hair may be done during visits, unless visits occur in a dining hall.

• When changing children’s soiled garments, please use the provided changing areas.

Adult escorts are expected to encourage children to return play items to their proper locations after use.

Suggestion/Comment forms are available in the visit room and online at http://www.doc.wa.gov/family/visits.asp.