

Improving Public Safety by Positively Changing Lives

Furniture and Statewide Transportation

Fact Sheet
October 2024



Furniture Division

Divisional Priorities

The Washington Correctional Industries (CI) Furniture Division performs an important role in supporting the missions of the Department of Corrections and CI. As a multi-million dollar per year industry, the Furniture Division has extraordinary responsibility to provide industry-standard training while also responding to customer demands that align with Executive Order 16-07, Modern Work Environment. Building on the department's Strategic Anchors, there have been seven strategic areas that are important to the work we do and how we do it.

The focus areas will guide us to ensure operational sustainability and further strengthen our team as we enter the next biennium.

- Create a leadership culture that supports ownership, innovation, and risk-taking.
- Live our values.
- Be accountable to each other and ourselves.
- Provide employee training to foster professional growth.
- Modernize technology.
- Sustain our financial health.
- Think and act like a teacher/mentor to our incarcerated workforce.

Major Accomplishments

- CI Furniture Brand introduced a significant number of new and modernized products that support modern workspace designs and a mobile workforce. Research and development are continual.
- Reducing operational expenses through overtime management, and raw material purchases.
- Ongoing pricing assessments across all product lines to protect the profit margin to support the sustainability of the industry.
- Inventory management.
- Reduction of waste by increasing optimization.
- Standardizing of laminates and fabrics for all products, and increased costs for non-standard requests.
- Research and development of standard cabinet line as a product offering.
- Increased product offerings available for viewing on the website.
- Introduction of a new flagship chair that decreases lead time in manufacturing and reduces cost to the customer.
- Asset replacement for contour edge bander, straight line edge bander, and one wood CNC

Strategic Priorities for Upcoming Year

- Cultivate a culture of continuous improvement through goal setting and metric reporting.
- Extend sales and marketing outreach opportunities to grow sales revenue.
- Focus on the core of the business and customer needs.
- Improve website offerings and visibility for ease of online ordering.
- Continue to drive costs out of the operation and obtain full cost recovery.
- Improve vocational training opportunities through coaching and mentoring.
- Document standard operating procedures for all aspects of the furniture division.

Statewide Transportation Division

Correctional Industries maintains three transportation hubs; the main warehouse and logistics center is the State Light Industrial Park (SLIP) located at CI Headquarters, Airway Heights Corrections Center (AHCC) supports warehousing for the food factory and service divisions, and Washington State Penitentiary (WSP), the central 'turn' and distribution outlet.

The Service and Delivery Division (SDD) is located at SLIP and is designed to support the demands of the furniture industry. SDD supports furniture standard deliveries, full installation projects, and warranty requests. The cohesive team within transportation and SDD also works collaboratively with all CI industries to support warehousing and fleet logistics. This operation is supported by a large fleet and consists of:

- 33 dry 53' trailers.
- 12 straight trucks (3 are refrigeration).
- 9 semi-tractors.
- 6 refrigerated 53' trailers.
- 3 refrigerated 38' trailers.
- 2 passenger vans.
- 3 passenger vehicles.
- 2 transit crew vans.
- 2 transport buses.

Divisional Priorities

- Maintain a safe and accident-free operation.
- Fleet maintenance and preventative actions.
- On-time delivery and installation 100% of the time.

Major Accomplishments

- High level of customer satisfaction and supportive partnerships.
- All staff-represented positions filled.
- Increased the number of Incarcerated workers participating.

Strategic Priorities for Upcoming Year

- Continue focus on safety and an accident-free environment.
- Identify new opportunities for incarcerated qualified for Class II programs within CI.
- In collaboration with education and the Department of Licensing, develop an implementation plan for a pre-release CDL training program for incarcerated individuals.
- Continue to identify backhaul opportunities to reduce delivery costs and maximize resource efficiencies.
- Succession planning for aging drivers and installation workforce.

For more information:

<https://www.washingtonci.com>

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