Beginning in December of 2018, the Health Services Division began distributing a survey to facilities to get feedback from incarcerated individuals on what they are doing well and what they need to improve on. Seven facilities have participated in the survey, Clallam Bay Corrections Center, Olympic Corrections Center, Washington Corrections Center for Women, Washington State Penitentiary, Airway Heights Corrections Center, Coyote Ridge Corrections Center, and Monroe Correctional Complex. Below are the combined results as of June 2019.

- **Mental Health**: 85% Satisfied, 15% Needs Improvement
- **Medical**: 72% Satisfied, 28% Needs Improvement
- **Dental**: 87% Satisfied
- **Nursing**: 88% Satisfied, 12% Needs Improvement
- **Other***: 68% Satisfied, 32% Needs Improvement

*Other includes services such as optometry, radiology, physical therapy, medical records etc.*