

Local Family Council COVID – 19 Teleconference Coyote Ridge Corrections Center April 10, 2020.

*ALL FAMILIES ARE REQUESTING THAT NO WORDING BE CHANGED IN THEIR QUESTIONS AND THAT ALL QUESTIONS BE ANSWERED. FURTHER, ALL FAMILIIES ARE REQUESTING THIS HEADER BE LEFT IN THE DOCUMENT. PLEASE BE ADVISED THAT FAMILIES ARE ANGRY BUT ARE HOPEFUL STILL, THAT VOICES ARE RESPECTED EVEN IF THE QUESTIONS MAY SEEM HARSH AS THERE IS FEAR OF SICKNES, DEATH, AND RETALIATION FOR THE LOs THAT ARE INCARCERATED. THANK YOU-

Facilitator: Michelle Duncan, Associate Superintendent

Attendance:

Local Family Council Members

Jeff Uttecht, Superintendent

Tim Taylor, Health Services Manager 2

Kate Jansen, Administrative Assistant 3

Caitlin Robertson, Assistant Ombuds

Stella Spracklin, Early Resolution Office (OCO)

Ground rules:

We are going to ask for all too please mute your phones. We have 1 hour for this meeting, we will answer all the questions first and if time allows we will open it up for additional questions. If any questions are left unanswered at the end of the meeting, we will add them to the next meeting.

As a reminder, all responses are based on what we know today at the time of this call. The agency continues to work on strategies to manage the epidemic within the prisons and as such things are constantly evolving.

On 04/10/2020 at 1223 pm, we received a memo from Secretary Steve Sinclair indicating that all employees are required to wear face coverings.

Additionally, the Department of Corrections is working on strategies to ensure that all incarcerated individuals have face coverings available. CRCC is currently sourcing material and looking at options to make locally.

Thank you for your understanding and patience as we work through these changes.

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After the last meeting CRCC had implemented the social distancing protocols within each living unit. There has been some changes that have taken place with this after initial implementation upon being provided feedback from the unit tier representatives.

The process is as follows:

The dayroom times for each tier will be as follows:

Approximately 0700 (after count clears) to 1030 - Lower Tier (3.5 hrs.)

1030-1100 the dayrooms closed for cleaning.

1100 to 1400 Upper Tier (3 hrs.)

1400-1430, dayrooms closed for cleaning.

1430 to 1800 Lower Tier (3.5 hrs.)

1800-1830 dayrooms closed for cleaning

1830-2050 Upper Tier (2 hrs. 20 mins)

MI3 ONLY 2200 – 2300 Lower tier (1 hr.)

The following day the rotation will begin with the upper tier out first. This will continue to rotate each day.

Only two (2) persons are allowed at a dayroom table at a time and only two (2) persons are allowed at the microwave/ice machine area at any time. Incarcerated individuals are required to sit across the table from each other and not side by side. No loitering on the tiers.

Unit porters will continue to work their assigned shifts and dayroom cleaning is to continue throughout the day.

Incarcerated individuals will continue to be allowed to report for their scheduled callouts and recreation. Access to showers will be available at any time during the day. Ice or water access will be allowed for the tier that does not have dayroom access immediately upon return from yard or mainline and will then be required to cell in. In the Medium units, individuals can request to shower through the unit booth officer.

Telephones, microwave, kiosks and JPay will only be allowed during the identified dayroom times.

- If incarcerated individuals have already scheduled a video visit during the scheduled cell in time, they are to notify a staff member and will be allowed out for the visit.
- If an incarcerated individual returns from work they will be allowed to shower even if it is not their scheduled dayroom time. They will need to shower immediately upon returning to the unit if showers are available.

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MI3 Units – In addition to the above criteria there will be no more than 10 incarcerated individuals on the fresh air pad. Access to the bathrooms is allowed as needed.

MI3 Offenders will be allowed access to get water no matter what tier rotation it is. If it is not their turn to use the dayroom they must return directly back to their cell after they get water.

Sage East – Assisted Living Operations

Staff entering Sage East will be required to wear a mask at all times. Incarcerated Individuals will be required to wear a surgical mask any time they leave their tier/room. Two individuals at a time can use the phones, one on each phone bank and an additional two in the dayroom for J-pay/microwave/ice machine/kiosk as directed by the custody officer. No other dayroom access is allowed unless it is for feeding of meals. All meals are served in unit.

Therapy Aides throughout the facility will be required to wear surgical masks while pushing an incarcerated individual.

1. I know that staff have been given mask, and the rotation for use of the day room has started as a means to limit contact (so they say) but more and more people are under quarantine or are refusing to report symptoms.
 - a. There is no question in this statement. As of 4/10/20 at 1057hrs we have 23 individuals in isolation and 17 in quarantine.
2. Why aren't the inmates given PPE when they are highly recommending all Americans wear masks and gloves when they go out around large groups of people?
 - a. The department is experiencing the same shortages of PPE that the general public is experiencing. We are working to obtain resources to be able to enhance our efforts to ensure the health and safety of the incarcerated population. For more information about this policy please follow the [DOC COVID-19](#) webpage.
3. Why aren't COs REQUIRED to wear them?
 - a. At this time PPE is strongly encouraged to be worn by all staff entering the facilities. For more information about this policy please follow the [DOC COVID-19](#) webpage.
4. And why, if guards aren't wearing the masks they've been given, are they REFUSING to give them to prisoners who ask for them? The DOC communication says they're for "general use." That sounds like it includes prisoners to me.
 - a. The department is experiencing the same shortages of PPE that the general public is experiencing. We are working to obtain resources to be able to enhance our efforts to ensure the health and safety of the incarcerated

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population. For more information about this policy please follow the [DOC COVID-19](#) webpage.

5. What are they doing to disinfect the facilities?
 - a. As discussed prior, we have hired additional porters and increased the cleaning crews throughout the facility. Incarcerated individuals have been provided with bars of hand soap, and are requiring cleaning with disinfectant products between each use of high use areas such as phones, kiosk, etc. For additional information on the enhanced cleaning protocols please follow the [DOC COVID-19](#) webpage.
6. Do they have a cleaning crew that does this on a daily basis?
 - a. Yes.
7. What are they using to clean and wipe down the facilities?
 - a. Please refer to the [DOC COVID-19](#) webpage to see the cleaning protocols that have been approved for use at each facility. Additionally the cleaning product that is being used to clean, web address has been provided in last week's notes.
8. PPE isn't going to help if not used correctly and if everything is contaminated.
 - a. This is not a question, so we will not provide an answer.
9. How are they handling potential positive cases, and/or already proved positive cases?
 - a. Please review the [WA State DOC COVID-19 Screening, Testing, and Infection Control Guideline](#) on the [DOC COVID-19](#) webpage. CRCC has not had any positive COVID 19 cases among incarcerated individuals to date.
10. How can they help within the facility those who are at higher risk?
 - a. Strategies are being put into place for our elderly population in Sage unit to include mandatory use of PPE's, including face masks and limiting access to the those in that unit.
11. What is the protocol for an employee who has been sick?
 - a. Employees go through a screening everyday they enter the facility. They are asked a series of questions and then the temperature is taken. If they fall any part of the screening they are sent home for a minimum of 14 days.
12. Are they letting anyone who's been around a sick individual (Staff/inmate) aware so they can self-quarantine?
 - a. The agency has developed a mapping process that is put into place anytime a staff member or incarcerated individual is identified as symptomatic or COVID-19 positive. Those who are identified in the mapping process are notified and asked to quarantine at home if they are a staff, or are placed into quarantine or isolation status by the facility if they are an incarcerated individual.
13. Are they properly disinfecting the common areas after each tier rotation?
 - a. Yes as explained in the schedule above.

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14. Why aren't the CO's or anyone coming in from outside made it mandatory to wear mask & gloves?
 - a. As I know it today, the agency is highly encouraging all staff coming into the facilities to utilize the provided PPE gear and masks continue to be volunteer.
 - b. On 04/10/2020 at 1223 pm, we received a memo from Secretary Steve Sinclair indicating that all employees are required to wear face coverings.
15. Why aren't our LOs given the option to protect themselves with PPE from COs or anyone that has come in from the outside? On the outside we are being told we should do if we go out!
 - a. At this time the agency is able to provide PPE for the staff interacting with the incarcerated population. To follow this policy as it is updated please follow the [DOC COVID-19](#) webpage.
16. How many inmates & COs have been tested & what are the results?
 - a. During the call we indicated that there was 7 tested, 6 negative, and one pending. However our numbers have been updated and CRCC has tested eight individuals. All results have come back negative CRCC has had one staff member test positive for COVID 19. For information on the testing of incarcerated individual's agency wide, please visit the [Testing Among Incarcerated Housed in Facilities](#) webpage.
17. This switching tiers morning & evening for day room use...communication is lost for an entire day for those who work all day long & only have the morning time for calling their LO.
 - a. The facility is doing their best to allow all incarcerated population time for phone calls and yard. To ensure the health and safety of the incarcerated population we have implemented adjustments to movements and are working every day to improve these adjustments. After discussion with our tiers we have modified the dayroom times to allow for additionally rotation every 4 hours or so to allow more time out of the cell.
18. What are inmates allowed to use to make sure the phone has been sanitized before they use phone? & do they have access to the cleaner & paper towels to sanitize the phone for themselves if they chose to?
 - a. Proper cleaning supplies are available throughout the day. We have also increased cleaning efforts of those high touch areas. Telephones should be cleaned after each use.
19. Why are they doing tier management and then sending them all to chow and yard 2 pods at a time? Before they were only sending one pod at a time and making them sit 2 to a table. This is counterproductive.
 - a. The agency and CRCC is doing their best to accommodate social distancing and prompt meal and yard movements. Individuals are moved to mainline one pod at a time and they are required to sit 2 to a table. Once both pods of the unit

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have been called down and that unit is clear the other unit will be called down. The yard and gym movements have been adjusted to meet the current expectations. Yard movements is allowed one unit at a time and no more than 50 people can be in the gym at any one time to practice social distancing. Our processes continue to be reviewed and has changed frequently as improvements are identified.

20. Why do they have to wait until they are actually sick before they can get a mask? By then they have already infected others! Let them have a mask NOW!
 - a. To follow this policy and the adjustments to precautionary measures being made please follow the [DOC COVID-19](#) webpage.
21. What is the point of social distancing if they go to mainline all smashed together? You told us that was only because they are only men from their own pod, but that is a lie. They are being sent in multiple groups from different pods.
 - a. CRCC is doing their best to accommodate social distancing and prompt meal and yard movements. Individuals are moved to mainline one pod at a time and they are required to sit 2 to a table. Once both pods of the unit have been called down and that unit is clear the other unit will be called down.
22. I believe DOC will let our loved ones die, and I'm sick of the lies. Michelle has shrugged her shoulders when inmates have asked her why she can't make the officers practice social distancing and wear masks or gloves. The superintendent said publicly on a call that it is just like outside-I can't make people out there wear a mask anymore than I can make these guys." How dare you both! You are saying you have zero control over your staff.
 - a. This is not true. Gloves are a regular part of PPE's for correctional officers. We continue to work with our staff and the incarcerated individuals on the importance of practicing social distancing. At this time the agency is highly encouraging all staff entering the facility to utilize the provided PPE. To follow this policy please visit the [DOC COVID-19](#) webpage.
 - b. On 04/10/2020 at 1223 pm, we received a memo from Secretary Steve Sinclair indicating that all employees are required to wear face coverings
23. Why were we lied to in the notes that DOC wrote up from the last call (that OCO posted on their site making it seem like it was THEIR notes), omit that it was specifically asked that water temperature be tested at the cell sinks in Unit C, have the water tested at the showers where it is closer to the water heater AND can run long enough to actually get hot, and then claim that the water temperature is sufficient?
 - a. The water temperature was tested in the unit as explained in the last notes. There have been no complaints concerning the water temperature in that unit and we do not have any work orders pending regarding the water temperature.

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24. Why did they lie last week about the staff member who tested positive having had "no contact with employees or prisoners" so it was not an issue, and then DOC press release states that they are actively mapping the person's contacts?
- After any staff member or incarcerated individual tests positive for the COVID-19 virus or becomes symptomatic, the agency immediately does a mapping process to identify anyone who was potentially in contact with the individual. Those individuals are then notified and if incarcerated, are placed into appropriate quarantine or isolation status, if a staff member, are immediately sent home and instructed to self-quarantine. I will reiterate the agency mapping model did not find anyone who needed to be notified.
25. Why did they not tell us on last Friday's call that they already had a plan for partial lockdown, which they then notified the prisoners of on Saturday?
- We have not implemented a lock down, partial or full. At the time of the last call we did not have any information that we were going to move towards increasing social distancing efforts within the facility.
26. ...And why was there no reason stated for lockdown-- except that the guards are telling prisoners that it's because "the families are making a big deal of everything?"
- Again we are not on lockdown. It is to increase social distancing efforts and limiting the numbers of people in the dayrooms. They can still shower, go to callouts, go to recreation, and go to mainline.
27. ...Where exactly did that language come from if not directly from admin?
- We can't provide this answer as we have no information on who was given the information and from whom.
28. Is there any plan to issue more bars of soap? My husband is a tier Porter and washes his hands more now than ever so he goes through soap quickly.
- If your loved ones are in need of more soap, they can contact the unit sergeant or CUS and can be issued another as supplies are available. The department is doing everything they can to ensure the health and safety of the incarcerated population during this time. To follow the precautionary measures being implemented please follow the [DOC COVID-19](#) webpage.
29. ...Also he isn't offered any PPE at all. Are there any plans to make masks and other protective gear other than gloves available to incarcerated individuals in high risk jobs?
- This is a directive that will come from HQ. For information about the PPE protocols across the agency please refer to the [DOC COVID-19](#) webpage.
30. Are dry cells being allowed out for bathrooms and water without infractions?
- Yes
31. Is there a plan for better commissary limits?
- Not that we are aware of. At this time, commissary is doing their best to keep up with high demands. We are experiencing similar shortage problems as the general public.

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32. Why aren't we being informed better about the situation. ie. number of inmates that have tested positive?
- We have answered this question at every meeting. No individuals at CRCC has tested positive for COVID. For information on the testing of incarcerated individual's agency wide, please visit the [Testing Among Incarcerated Housed in Facilities](#) webpage. This information is updated each business day.
33. Who is the person that died last week?
- The agency cannot release any information about a person's health due to HIPAA regulations.
34. ...was the person at CRCC?
- The agency cannot release any information about a person's health due to HIPAA regulations.
35. ...Is it COVID 19 related?
- The agency cannot release any information about a person's health due to HIPAA regulations.
36. ...Is an injunction to stop transfers being done yet?
- At this time as a department we have suspended all transfers in/out of SCCC and MCC until at least April 27. We are looking at other considerations for remaining transfers as well; however, no decisions have been finalized. At this time the agency is continuing to take in the violator population and will continue to utilize the enhanced screening protocols. For the most updated information on the precautionary measures that are being taken to protect the incarcerated population, please visit the [DOC COVID-19](#) webpage.
37. ...Why can't meals be delivered to each unit, it would save time and be safer than what they are currently doing!
- This was discussed at our last meeting. We want your loved ones to continue to be given opportunities to get fresh air and exercise daily. This gives them the opportunity to do so.
38. Why is it we got 1 bar of soap when we are supposed to get 2? The COs are telling us we are only getting 1 since there is hand soap in the bathroom. BUT the hand soap provided is not antibacterial.
- Those in Medium units were provided 2 bars of soap, those in the MI3 units were provided one bar and those at the camp were provided one bar. We were not given enough soap to give everyone two and those in the minimum units have access to soap and water in the bathrooms. We are currently working on getting the additional bar of soap to all those in the minimum custody units.
39. Are the cells being cleaned when they come out of being on lock down like this?
- We are not on lockdown. If you are referring to when they come out for dayroom use then it is up to the individual. Cleaning supplies are available for all to clean their cells as needed. They should have access to these cleaning

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supplies throughout the day regardless of it is their dayroom times. If they are on isolation status the cells are thoroughly cleaned and disinfected prior to use by another incarcerated individual.

40. ...The COs need masks and gloves on, period! That really needs to be enforced!!!! I'm sorry but I want my man to come home and it's sad they don't care but I care!
- a. This is not a question. However I would refer you to follow the PPE protocols being implemented on the [DOC COVID-19](#) webpage.
 - b. On 04/10/2020 at 1223 pm, we received a memo from Secretary Steve Sinclair indicating that all employees are required to wear face coverings
41. Why are they not letting people go? They want to keep them locked up so they can keep making money in my opinion.
- a. The Department of Corrections is evaluating the three statutorily sanctioned release options available to our agency. The three statutes for reference are [Extraordinary Medical Placement \(RCW 9.94A.728\)](#), [Graduated Reentry \(RCW 9.94A.733\)](#) and [Furloughs \(RCW 72.66\)](#). For more information on the daily updates and actions being taken from the Department of Corrections, we invite you to view the [Daily Situation Report](#), that is updated each business day on the agency's dedicated [DOC COVID-19 webpage](#).
42. What is DOC doing to enforce socially distancing by limiting or stopping staff vanpools?
- a. The agency has not restricted staff vanpools.
43. Why have they stopped following social distancing rules and allowing them to go eat together, yet keep them locked up all day?
- a. They are expected to practice social distancing in the dining room and only sit 2 to a table.
44. Does every incarcerated individual have AT LEAST one bar of soap?
- a. Yes
45. ...When will they get the second?
- a. We issued the soap as described above. We are in the process of issuing one more bar of soap to those in the Minimum custody units.
46. What cleaning supplies are being used, and have they kept each unit stocked with them?
- a. CRCC uses CorrectPac CP205 Germicidal cleaner. Cleaning supplies are kept stocked in each living unit and other areas throughout the facility.
47. ...Some have ran out.
- a. This is not a question. If you are presented with concerns of running out by your loved one, please feel free to send me an email and we will look into this.
48. Why serve so much cold food?
- a. The agency is doing their best to limit social interactions and movements amongst units which has changed processes around receiving meals. At this time all facilities are still receiving 2 warm meals and 1 cold meal.

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49. What are they doing to limit the contact between the COs and incarcerated individuals. Yes, they have to come to work but considering it's being spread because of THEM, they need to also practice social distancing
- The facilities leadership and management staff continue to encourage all staff to practice social distancing measures and encourage following them to all incarcerated individuals as well.
50. What are the staff doing to keep themselves sanitized?
- For the protocols that the agency has implemented for all staff regarding cleaning and precautionary measures, please refer to the [DOC COVID-19 webpage](#).
51. Why is it not MANDATORY that staff wear masks? Granted it won't prevent anyone from catching it, but it helps from SPREADING it.
- At this time the agency is strongly encouraging all staff to utilize the provided PPE. To follow the updates to this protocol please visit the [DOC COVID-19 webpage](#).
 - On 04/10/2020 at 1223 pm, we received a memo from Secretary Steve Sinclair indicating that all employees are required to wear face coverings
52. Are staff wearing gloves when they enter the facility? They carry their outside germs in and that's why it's spreading.
- We continue to strongly encourage all staff to utilize the provided PPE. To follow the updates to this protocol please visit the [DOC COVID-19 webpage](#).
53. What is the criteria for staff to be tested? I feel like what they told us is complete and utter BS.
- For information about the enhanced screening protocols in place please visit the [DOC COVID-19 webpage](#). DOC has protocols in place that follow recommendations for quarantines set forth by the Washington State Department of Health (DOH) and the CDC. Employees who test positive for COVID-19 are asked to self-quarantine at home for 14 days.
Corrections also works to identify and notify employees considered to have had close contact with a staff member with positive COVID-19 test results will be asked to self-quarantine at home for up to 14 days (from date of last contact with the employee who tested positive), following DOH guidelines.
Additionally, in DOC work locations with positive results, the Department has thoroughly cleaned and disinfected the areas. All employees believed to have been in close contact are self-quarantining at home. The Department continues to take steps to increase the number of employees who are teleworking. DOC asks that employees and others practice compassion and respect for the privacy of employees who are sick, as well as others who may be self-quarantined.
54. Are those who are quarantined and also isolated still in the same unit?

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- a. It may be possible as quarantined individuals could be located throughout the facility as we do not move them. Isolated individuals are housed in Restricted Housing. E unit is used as a backup if restricted housing is full.
- 55. How are they being fed and what is the protocol for when they have to shower?
 - a. Those that are on isolation or quarantined status are being delivered meals to their cells. Quarantined individuals will be allowed out of their cell between 1600 hours and 1700 hours for dayroom and shower use. In the minimum custody unit they can come out the cells for bathroom use at any time. Isolated individuals can come out of the cell once every 3 days to use the shower.
- 56. When someone is infected with COVID-19, will they rid the “mattress”, clothes, towels, sheets, etc. when the person has recovered?
 - a. We will not rid the mattress, clothes, towels, sheets, etc. They will be sent to laundry to be cleaned. The mattress will be disinfected with the appropriate cleaner and the cell will be completely cleaned.
- 57. Do they remove the “mattress”, clothes, towels, sheets, etc. when the person is experiencing symptoms and becomes quarantined/isolated/diagnosed??
 - a. This is on a case by case basis depending on if they were quarantined, isolated or diagnose and recommendation from our Health Services Department.
- 58. What happens to their belongings because sickness can spread that way?
 - a. At this time their property remains in the cell until their return.
- 59. How often are individual cells being cleaned? Again, I feel like the information is inaccurate.
 - a. Individuals are responsible for cleaning their cells. They have access to all the cleaning supplies necessary to do so. When an individual is moved out of an isolated cell, those cells are thoroughly cleaned and disinfected before another individual is moved in.
- 60. Is DOC asking staff at screening if they have been exposed to or have sick family members or roommates?
 - a. They are asked, “Within the last 14 days, have you had close contact, without the use of appropriate PPE, with someone who is currently sick with suspected or confirmed COVID-19?*” (Note: Close contact is defined as within 6 feet for more than 10 consecutive minutes). For agency specific screening questions please visit the [active screening questionnaire](#).
- 61. What type of thermometer are they using to screen staff, CI and kitchen staff?
 - a. We use two types, a temporal thermometer and a no touch thermometer.
- 62. Why is CRCC on a modified lock down limiting contact with 1 tier at a time and then they send people from all of the other units (both Med. And Min.) together to stand in short lines and eat meals together?
 - a. CRCC is not on a modified lockdown. We have limited the number of individuals in the unit dayrooms to increase social distancing efforts. Units are called to the

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dining room one pod at a time until the entire unit is called. That unit should be completely out of the dining room before the next unit is called down. They are only allowed to sit two to a table and are expected to practice social distancing guidelines while standing in line.

63. Are transfers still occurring and if so why??

- a. At this time as a department we have suspended all transfers in/out of SCCC and MCC until at least April 27. We are looking at other considerations for remaining transfers as well; however, no decisions have been finalized. At this time the agency is continuing to take in the violator population and will continue to utilize the enhanced screening protocols. For the most updated information on the precautionary measures that are being taken to protect the incarcerated population, please visit the [DOC COVID-19](#) webpage.

64. ...How is that protecting and promoting physical distancing amongst the incarcerated population as well as the staff?

- a. **Feel free to insert language here specific to your facility**

65. So my man work in the kitchen. There is absolutely NO PPE being used at the moment. Just gloves. My LO has been fighting for PPE as it is so wrong not to give it to them. Especially if you said publicly stated that they will be disciplined if they do not show up for their jobs!

- a. Standard PPE's worn in the Kitchen include Hair nets, beard guard's, and they are required to wear gloves. Kitchen workers have been instructed to clean high touch areas at least 2 time an hour and instructed to wash hands regularly and to keep 6 feet away from each other. Tables are disinfected whenever someone moves from the table, when mainline is over all tables and areas are sprayed with germicidal and allowed time to dry. Sanitizer is being used between diners.

66. ...Will you give infractions if the inmates give 2 week's notice because they are afraid for their health?

- a. If they work in Correctional Industries they may give a 2 week notice per DOC 710.400. All other jobs are considered mandatory.

67. My LO just told me a couple days ago he didn't want to eat the food because he was afraid to get the virus, and it's no wonder why. We should report it to Columbia Law.

- a. Standard PPE's worn in the Kitchen include Hair nets, beard guards, and they are required to wear gloves. Kitchen workers have been instructed to clean high touch areas at least 2 time an hour and instructed to wash hands regularly and to keep 6 feet away from each other. Tables are cleaned whenever someone moves from the table, when mainline is over all tables and areas are sprayed with germicidal and allowed time to dry. The kitchen in thoroughly sanitized between meals.

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- b. Please note that the Food and Drug Administration (FDA) states: “Currently there is no evidence of food or food packaging being associated with transmission of COVID-19. Unlike foodborne gastrointestinal (GI) viruses like norovirus and hepatitis A that often make people ill through contaminated food, SARS-COV-2, which causes COVID-19, is a virus that causes respiratory illness. Foodborne exposure to this virus is not known to be a route of transmission”.
68. Are they providing PPE to workers that are working with food and prepping food trays to the ones who are currently in quarantine or isolation within the facility?
- a. Standard PPE's worn in the Kitchen include Hair nets, beard guards, and gloves.
69. ...If they are, what happens to the PPE after they have delivered to food?
- a. Worn PPE's are disposed of in the trash.
70. Are any of these facilities thinking of giving our LOs immune boosters like vitamin C?
- a. At this time the agency is not providing immune boosters, like vitamin C.
71. Is DOC communicating with any health professionals to assess how to care for our LOs (what vitamins to give, how to protect those more vulnerable)
- a. The Department of Corrections is working closely with the Department of Health to ensure we are following DOH and CDC recommended protocols as closely as possible.
72. If there is somehow, someday, a vaccine or something medicinal that could help prevent or protect our LOs BECOMES available, would our facilities even receive that?
- a. Until there are approved vaccines we cannot provide an answer at this time.
73. ...Considering there isn't a vaccine or any known medicine to help combat COVID-19 right now, how are they keeping inmates healthy (ex. Hot HEALTHY food, vitamins)?
- a. The department is continuing to provide meals that meet the USDA dietary regulations. Vitamins will continue to be available for purchase as the agency has access.
74. When officers are working an off-site hospital watch shift, what PPE are they using and is this mandatory use when on a hospital shift?
- a. If the patient is exhibiting symptoms they are required to wear an N95 mask, gloves, gown, and face shield if needed. If quarantined patient they are required to wear a surgical mask, gloves and gowns.
75. The information in which inmates can contact an attorney (or the like) about Covid-19 was posted and was promptly ripped down... threats of infractions ensued for posting it up (more than once).
- a. We are not aware of any DOC correspondence that has been approved for posting being ripped down.
76. If an inmate has symptoms and is isolated for 14 days and then had no symptoms, are they returned to their cell?

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- a. Once cleared by medical, yes. Please refer to the [WA State DOC COVID-19 Screening, Testing, and Infection Control Guideline](#) for information on screening and infection controls.
77. ...If not what is the protocol?
- a. Please refer to the [WA State DOC COVID-19 Screening, Testing, and Infection Control Guideline](#).
78. When will all staff that work with inmates be required to wear PPE?
- a. This will be an agency wide decision. For information on the PPE protocols please follow the updates on [DOC COVID-19](#) webpage.
79. ...If when they are and found not following these regulations, what are the corrective actions implemented to resolve failure to comply?
- a. Every instance of corrective action is handled on a case by case basis and will not be discussed publically.
80. It has been suggested that DOC employees that work directly with inmates could reduce the risk of bringing COVID into the facility if they stayed on the property until the outbreak is controlled. Is that plausible?
- a. That is not plausible.
81. In your opinion, What percent of the general population having a positive test for COVID-19 in the facility would be a consideration to the early release for high risk or nearing end of sentencing proposal?
- a. The Department of Corrections is evaluating the three statutorily sanctioned release options available to our agency. The three statutes for reference are [Extraordinary Medical Placement \(RCW 9.94A.728\)](#), [Graduated Reentry \(RCW 9.94A.733\)](#) and [Furloughs \(RCW 72.66\)](#). If you would like more information on the daily updates and actions being taken from the Department of Corrections, we invite you to view the [Daily Situation Report](#), that is updated each business day on the agency's dedicated [DOC COVID-19 webpage](#).
82. Who is in charge of ensuring the staff are following the social distancing and use of PPE amongst the staff?
- a. Facility management and supervisory staff is reminding staff daily to practice the social distancing recommendations provided from HQ.
83. Why was the 2nd man who had tested positive for Covid returned to Monroe MSU and put in a single cell for treatment instead of remaining at the hospital where he was tested and diagnosed!?
- a. We have no information concerning the individual at Monroe. The department will continue to follow agency protocols.
84. We want an Omsbud on every call.
- a. The Office of Corrections Ombuds is invited to attend the calls. They are not required. It is our experience they have been actively present.

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85. Is it true that medical is no longer seeing patients other than for emergencies and Covid related incidents?
- This is not true.
86. ...There are inmates who require cortisone injections for arthritis who are being denied treatment-among many other things.
- Please send specific information to the medical staff so we can follow up on this.
87. How many days does it take to get a test back?
- This time frame is dependent on the independent labs running the tests. The lasts information we have received on this is was 72 hours, although we are hoping Kadlec hospital may have some or will get some rapid test which should give us results within an hour.
88. ...in past calls you have said that even after weeks of sending in tests, there have been no results to present. However, on the DOC web site, it was just posted that they had received test results back in 2 days. What are you hiding?
- We cannot control the rate at which test results come back to the facilities. Each facility is reporting to the department daily and the agency website is being updated every business day.
89. If you refuse to say who the staff is that contracted Covid citing HIPPA, how do the incarcerated individuals know that you even bothered to quarantine those he exposed?
- The agency has implemented a mapping process that is initiated every time a staff member of incarcerated individual becomes symptomatic or receives a positive test result. Those identified will be notified.
90. We have to have a separate area to house isolated men and quarantined men. There is a juvenile facility on the campus that could be used for instance, that would not share potentially infected air with uninfected men like you are currently doing. The ventilation system goes from those who are isolated to the other men in Seg. One man was threatened with infractions for trying to hang something in front of the vent to keep some of the air from going into his cell. Individuals are terrified and you do not care enough to even have the staff wear PPE.
- The old juvenile facility is privately owned and is not owned by the Department of Corrections.
91. There are not enough beds for the potential number of individuals who can get sick. You could make a tent hospital-the grounds are large enough.
- We have a pandemic plan that will be utilized in the event we have a large scale outbreak.
92. Why are we the only ones housing men in Seg?
- We cannot speak to how other facilities are housing their isolation or quarantine units. We believe that Restricted Housing provides the best location for isolating sick individuals and has been part of our normal flu protocol.

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93. ...have you made it possible (rather than saying we are working on it) for those men in seg due to isolation to have their tablets yet?
- a. As stated in that last meeting minutes, isolated individuals are allowed to have their tablets in Restricted Housing if it is just for isolation purposes.
94. This situation is likened to the scenes in Titanic where the upper class locked the steerage below with no way for them to escape their impending doom.
- a. Thank you for your comment.
95. The soap is constantly out in the bathrooms.
- a. We have not received any concerns regarding this; however we will follow up. If you have concerns about a particular unit, please send me a private email and we will have it looked into. We currently have a sufficient supply of liquid soap for the bathrooms.
96. Can people donate masks since you are having the incarcerated individuals make masks for people outside the prison while not protecting them inside the prison? (How does this make sense by the way?)
- a. The below resources are where you can inquire about donations and sales inquiries for the agencies of the State of Washington. Donations: ppedonation@des.wa.gov, Selling items: DESContractsStrategy@des.wa.gov, Manufacturing: covidmanufacturing@commerce.wa.gov, All other offers of assistance: covidhelp@mil.wa.gov
97. Incarcerated individuals are being threatened for wearing masks.
- a. At this time the incarcerated individual are not being provided masks or face covers. They are not allowed to doctor their own. For continued updates on this policy please follow the dedicated [DOC COVID-19 webpage](#). The exception to this is those that are quarantine or isolated status who are provided a surgical mask, those individuals that work as therapy aids, and those individuals housed in the assisted living unit at CRCC-MSU.
98. Why were staff being given expired masks?
- a. The Centers for Disease Control (CDC) recommended face coverings in settings where other social distancing measures are difficult to maintain. The department understands that staff represent a point of vulnerability in potentially bringing COVID-19 within a correctional facility. In times of increased demand and decreased supply, consideration can be made to use the N95 respirators past their manufacturer-designated shelf life when responding to COVID-19. These expired N95 respirators are for general use and an additional level of protection at this time.
99. Do we have ventilators on site?

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- a. CRCC noted on that there are ventilators onsite; however after further review, CRCC does not have any ventilators onsite.
100. If not, where will they come from and how?
- a. The department has relationships in place with community medical facilities to provide such care as available.
101. Can we have volunteer medical staff?
- a. At this time the department is not utilizing volunteer medical staff.
102. How will we handle this when more men than you have beds for, get sick?
- a. The department has facility specific pandemic plans in place that are being updated as needed.
- 103....who is going to care them? There is not enough medical staff.
- a. At this time the department has adequate health services staff.
104. The attachments you sent for the ROIs does not work.
- a. The form was not provided as an attachment. Please visit the [DOC Forms](#) page and reference form 13-035. As a reminder your loved ones are required to initiate the ROI's.
105. Movies are great for lifting spirits but how will you monitor for social distancing?
- a. The movies are shown through the institutions individual channel and they can watch the movies in their cells.
- 106.If at every turn you recognize that Covid has the potential to kill inmates and is dangerously contagious, why will you not make staff wear PPE? You both have said on the call and to inmates that you can't enforce it. Who is in charge? You or them?
- a. The agency is encouraging all staff to utilize the provided PPE in the facilities. To follow the updates to this protocol please visit the dedicated DOC COVID-19 webpage.
107. It is easily verified by watching tape, that after you had ununiformed staff in the units helping train regular staff on social distancing, the regular staff went immediately back to grouping together once they were gone. Our LOs think the staff is thumbing their noses directly at you and them. They are going to kill the inmates and you are doing nothing to stop it.
- a. Thank you for your comments.
108. Porter's cleaned diligently for a day or two, now only do it if someone is watching.
- a. It is our expectation that porters are cleaning daily. We have been throughout the facility multiple times and seen a significant increase in cleaning efforts. We will continue to monitor.
109. Inmates have been threatened with the hole for asking staff for social distancing to be followed by staff.
- a. If you can provide specific instances we can follow up on these instances. We have not received any reports of this happening.
110. How many staff are out on paid, voluntary quarantine?

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a. There are no staff who are out of the office on a paid, voluntary quarantine status. State of Washington employees are able to use their accrued leave balances to initiate a voluntary quarantine.

111. A counselor refused to talk to an inmate about their overdue transfer. Meanwhile, that counselor went to his supervisor's office and requested a voluntary 14 day quarantine after hearing about 2 inmates who were taken out of C Unit in full infection PPE. Staff can apparently do things to protect themselves from what is clearly a mortally dangerous situation but do nothing to protect the vulnerable prison population.

a. Thank you for your comments.