

Local Family Council COVID-19 Informational Call Notes

Call Details

Facility: Coyote Ridge Corrections Center

Date and Time: 9/18/2020 @ 0900

Attendees

- **Local Family Council Members**

- **DOC Staff:**

Michelle Duncan, Associate Superintendent

Ron Thompson, Captain

Ken Jennings, Health Services Manager

Jeff Kinne, Incident Command

Andrew Sawyer, Associate Superintendent

Bill Copeland, Family Services

Paige Perkinson, Engagement and Outreach

- **OMBUDS**

Not present

- **Please note:**

- Questions for upcoming meetings are to be emailed to Kate Jansen at catherine.jansen@doc1.wa.gov no later than 8:00 am Wednesday. It is important that we received questions in advance to provide us time to research the answer. Not receiving questions may create a delay in a response.
 - All questions received afterwards will be held over to the next week or if time allows asked during the end of the conference call.
 - All questions sent to our staff before the informational sharing phone call during the week, will be answered on the Friday phone calls or forwarded onto DOCCOVID19@DOC.WA.GOV for appropriate response.

- **Additional guidelines:**

- Meeting time will be one (1) hour.
- We will answer all the questions first and open up for questions/comments afterwards.
- If any questions are left unanswered at the end of the meeting, we will add them to the next meeting.
- Please ensure your phones are on mute.
- Please provide your name before asking a question or responding.

- **Please do not share COVID-19 informational call phone-In Information with others, especially via social media.**

- If you, or you know someone that has a loved one at CRCC and would like to be added to the LFC list to receive call in information, meeting minutes and other correspondence the facility may send out please send an email to catherine.jansen@doc.wa.gov or miduncan@doc1.wa.gov.

Weekly Update

COVID-19 Informational Call Notes will now go on the facility bulletin boards and facility Kiosks. We do ask that people now announce themselves so that information is available for the call notes.

Testing

Staff – 80

Incarcerated Individuals: 233

In hospital: 0

Isolation: 0

Quarantine: 0

Recovered: 231

MI3 Operations – I, G, H, F Units

Dayroom activity continues with one tier at a time, 20-24 cells at a time, with each tier having 2.5 hours of dayroom in the morning, and 2.5 hours of dayroom in the evening daily. The evening hours changed slightly from 5:30 pm – 5:00 pm or until formal count clears. The last hour from 8:00 pm to 8:45 pm is reserved for those essential workers. MI3 units will also receive 50 minutes a day of yard time.

Medium Unit Operations – B, C, D, E Units.

Medium unit operations to coincide with the MI3 operations and dayroom activity will still consist of one tier at a time, with each tier receiving 2.5 hours out in the morning and in the evening each day on a rotational schedule. The times in the evenings changed to 5:00 pm to 8:45 pm, allowing for a little more time in the evenings. Medium units will also receive 50 minutes a day of yard time.

Smudge pads have been opened and will only allow one person at a time. Some religious meetings with the Chaplains have been approved. We are looking at starting in classroom education for Education, Thinking for a Change and Substance Abuse Treatment next week. Those classes will hopefully begin and will be at a reduced capacity to accommodate social distancing.

This operational period went into effect today and will run until Thursday 09/24/20 at which point it will be reevaluated at that time.

Questions

Question 1

What is smudge?

Answer:

Smudging is a ritual involving the burning of scents, herbs or resins. A ceremony practiced by some Indigenous peoples of America.

Question 2

I have questions on the new extended time out in the evening to the 8:45 time. My husband stated that the time was posted and dated from 17th to the 21st and he didn't have the extended time out on the 17th.

Answer

We will ensure a reminder is sent to staff on the new times.

Question 3

With the additional time out in the minimum units from 5:00 to 8:00 does that go until the 21st as well?

Answer

Yes, our operational period is set on a weekly basis and will be updated next week.

Question 4

Thank you for making consideration for the essential workers. That's really nice so thank you very much.

Answer

You're welcome.

Question 5

So are you saying that Monday there is going to be a new schedule?

Answer

No, our plan is established from Thursday 09/17/20 to Thursday 09/24/20. We will re-evaluate it and have a new plan in effect next Thursday.

Question 6

Does Jpay know the schedule of when they are out so when you schedule a video visit and it does not coincide with their time out? Is that something that could happen?

Answer

No, Jpay does not have the knowledge nor do I believe they have the ability to not allow that to be scheduled during that time.

Question 7

We have one scheduled on Saturday morning but was cancelled so I am not sure if that was because of the schedule so it must be for some other reason.

I had a video visit scheduled this morning also and my husband called and said it was not showing up. Maybe it was with the updates, I don't know but I wanted to comment and say that happened to me also.

Answer

I can tell you that Jpay nationwide has been having some significant issues with technology and Kiosk so I am not sure why the video visits would have been canceled, but they are definitely experiencing some issues.

Question 8

Jeff are you familiar with rule ID 8315 form JPay? That was the reason why it was cancelled.

Answer

No, I am not familiar with that at all. There are a number of individuals have actually not been able to log into KIOSK, that they don't exist in the system. We are not sure what happened or why but Jpay is working on those. That could be part of the issue that is causing the drop in video visits. We are working with Jpay on these.

Question 9

Was there any updates on the gym opening back up?

Answer

No the gym is still closed.

Question 10

Will there be a memo sent out the population regarding the education resuming on Monday?

Answer

Once we get that finalized we will send something to staff and the incarcerated on the KIOSK, and they will be on the callout.

Question 11

Can you give more details about the decision making that happened with the quarantine for C unit A pod. For example was there leadership staff called over the weekend where they were only allowed out of the cell to get water. Who was making the schedule for the past 6 days that was only released day by day so we could not schedule any phone calls or video visits?

Answer:

All the individuals that go to isolation are immediately tested for COVID so we were not waiting on any protocol on if he was going to be tested for COVID. Our medical department makes the determination after looking at the individuals close contacts on who they feel needs to be quarantined for safe measures. When placed on quarantine they get one hour out for access to dayrooms and was limited to 8 cells. I do not know what happened that weekend but on Monday when we came in we made sure everyone understood what that schedule was.

Question 12

What are you going to do over the weekend? They were out literally just to get water on Saturday and only got to take a shower on Sunday. We did not hear from our loved ones all weekend, they did not have access to the phone and Jpay was not going through regularly.

Answer:

We have a quarantine schedule and we have sent it out. There was some confusion over the weekend, we have corrected and sent out direction on the quarantine process.

Question 13

How are you going to ensure that we have a schedule that we can count on for communication?

Answer:

The schedule was sent out to the units on Monday. There was a break down over the weekend and we had corrected that to ensure a schedule was established. I did communicate that with so you knew what time he was going to be out. We will continue to follow up on this issue.

Question 14

Can you also tell us if C unit A pod is going to be going back into their regular tier rotation?

Answer:

Yes, they are returning to their normal dayroom rotation schedule.

Question 15

Are the inmates receiving flu shots?

Answer:

The flu shots have not arrived yet this year but when they arrive they will be distributed to high risk inmates first and then flu shots to the rest of the population.

Question 16

As far as the reduced capacity for the classroom size, what does that look like?

Answer:

It depends on the room that they are in. We calculate the square footage of the room and determine how many people can be in there based on that room size.

Question 17

Would it be possible to work with Jpay so that our loved ones could request the time for video visits?

Answer:

The incarcerated individual is not able to schedule those because the person in the community has to pay for that and schedule that service. That is not something that Jpay allows.

Question 18

How soon is it going to be before our guys are getting the medical and dental back?

Answer:

They are doing sick call for medical and dental with some limitations on dental services. They are doing urgent and emergencies at the moment.

Question 19

How soon is it going to be before our guys are getting the medical and dental back?

Answer:

They are doing sick call for medical and dental with some limitations on dental services. They are doing urgent and emergencies at the moment. If your loved ones is experiencing any concerns please have them kite the CRCC Medical Department or you can reach out to our Medical Department.

Question 20

There was a concern noted regarding a stamp that was made on responses to medical kites.

Answer:

We did have a stamp made up due to the number of kites while on COVID restrictions and we were only seeing patients in medical for emergencies and urgencies. We are still limited on the number of patients we can see in a day as we are not back to full operations so it is being prioritized for the patients with a higher acuity level that need to be seen. The stamp was created because we were responding to a lot of kites and we could not bring people over expect for emergencies and that is still how it is now until we move back to full normal operations.

Question 21

Is the department going to start preventative measures once COVID is over, for example a cavity and not wait so long?

Answer:

The dentist follows the protocols as to what is allowable, ideally they want to save the tooth if possible but sometimes they cannot be saved.

- Thank you for joining us. Next week's call will be Thursday 24, 2020 @0900.