

# Statewide Family Council COVID-19 Informational Call Notes

**Some questions may be grouped together if asked by more than one person. Non-COVID related questions will be removed. Specific questions about individuals will be removed.  
If you have specific questions about your loved one, please contact your local facility.**

**Please do not share Local Family Council or Statewide Family Council Informational Calls  
Phone-In Information with others, especially via social media.  
These are internal DOC communication lines, and are not for public posting.**

## Call Details

**Facility:** SFC Informational Call  
**Date/Time:** 07/24/2020 at 2:00 PM

## Attendees

- Jeneva Cotton – SFC DOC Co-Chair
- Donna Jaramillo – AHCC LFC Secretary
- Stephanie Biedman – CRCC
- Felix D’Allesandro – MCC
- Paula Bond – MCCCW
- Susan Cooksey – SCCC
- Portia Hinton – WCC
- Jason Rice – WCCW
- Wendy Dubinsky – WSP
- Paige Perkinson – HQ
- Jeremy Barclay - HQ

## Pre-Submitted Questions

### Question 1

What are the tents at CRCC being used for?

Answer

The alternative housing areas are being utilized to house COVID-19 positive patients, and those whose tests have returned as inconclusive, who are then retested. As individuals recover from their post-isolation convalescent period, they are then returned to their living units.

### Question 2

Why are inmates transferred from CRCC not required to be in quarantine for 14 days before Transfer as they promised?

Answer

Those that have transferred from CRCC did complete time in quarantine or were otherwise separated from others, i.e., those from segregation and IMU did not have contact with others without proper PPE for a period of 14+ days prior to transfer, as well as the required negative test results.

## Questions during Call

### Question 1

Why is the gratuity ending for individuals unable to work in their jobs due to isolation/quarantine/or jobs not operating at this time?

#### Answer

Discussed that DOC cannot continue to pay gratuity for jobs not being worked at this time, effective July 31. However, several facilities have created extra positions, such as unit porter jobs, to try to help offset the loss of pay from jobs unable to be worked.

### Question 2

How can video visits occur in some areas and not others?

#### Answer

Jeneva indicated that DOC cannot turn off/on the JPay kiosks, that this is a JPay function. Followed up with CRCC who indicated they are working on getting the JPays resumed in the units as they come off quarantine.

### Question 3

Are individuals placed into quarantine prior to transfer?

#### Answer

Not as a general rule; however, case by case exceptions may be made for units/facilities that have had positive cases.

### Question 4

How long are the JPay/GTL free video visits and calls being extended?

#### Answer

UPDATED: They were recently just re-reviewed, and are being offered until further notice while we continue to respond to the COVID-19 pandemic.

## Comments/Closing

Jeneva requested next scheduled call be held on August 6<sup>th</sup> at 2:00 PM instead of August 7<sup>th</sup> due to staff availability. All family members on call agreed. Updated invitation sent.

Next SFC Informational Call: Thursday, August 6 at 2:00 PM