

# Statewide Family Council COVID-19 Informational Call Notes

**Some questions were grouped together as they were asked by more than one person.  
If specific questions about individuals were asked, they were removed.  
If you have specific questions about your loved one, please contact your local facility.**

**Please do not share Local Family Council or Statewide Family Council Informational Calls  
Phone-In Information with others, especially via social media.  
These are internal DOC communication lines, and are not for public posting.**

## Call Details

**Facility:** Statewide Family Council  
**Date and Time:** 06/11/2021, 2:00PM

## Attendees

- Jeneva Cotton, DOC co-chair; Paige Perkinson; Rhonda Roberts; Mike Obenland; Monica Ritter
- Loren Taylor, Family co-chair
- AHCC – Rachel Bisbee
- CRCC – Gwen McIlveen
- MCCCW – Paula Bond
- MCC – Felix D’Allesandro
- SCCC – Susan Cooksey

## Pre-Submitted Questions

### Question 1

EFV questions:

- A. Will those who had their EFVs cancelled the day before, due to Covid, still be priority when they open back up?
- B. The EFV fee has gone up, will those that already paid but got canceled have to pay the increased amount?

Answer

- A. Unfortunately, we may not have the record for those individuals who had to be canceled. This is a local facility managed process, so the hope is that they archived those and can get them from their files. Facilities may have changed visit staff and with not using the areas for this long for visits, it may take a bit. It would be best to ask your local facility what their process will be for scheduling when EFVs are approved to reopen.
- B. EFV fees increased to assist with creating a more meaningful and inviting environment for families. With that said, my understanding is that we will be utilizing the new fee schedule once EFVs are reopened. Each facility’s Local Business Office would be the ones who would have to review what had historically been paid, and/or if any funds were outstanding for refund.

### Question 2

Visiting

- A. Hearing devices/headsets for visiting while the barriers are up? Is this possible?
- B. Will more than one visit per month be available soon?

Answer

- A. Haven't found an option at this point, this will be something that the visit unit will continue to explore. Ms. Hainline will be back next week and we hope to hear of options.
- B. We are exploring options, hoping to be able to find longer visitation timeframes.

## Additional Questions

### Question 1

Ongoing JPay issues at AHCC with broken kiosks – specific to video visits. Happening every week for at least three months. Causing anxiety, depression issues, tensions with both individuals and their family members. JPay keeps giving answer that they are monitoring, but nothing is being fixed.

Answer

Unfortunately, as these are JPay machines, not DOC, we are unable to attempt to fix them. However, we continue to elevate these concerns.

### Question 2

Why are certain people wearing different color t-shirts?

Answer

In some facilities, they have provided different colored shirts or safety vests to be able to visibly see cohorts for work and programming purposes.

### Question 3

What are the vaccination rates for staff and incarcerated at all facilities?

Answer

Currently, about 55% is at least partially vaccinated (at least the 1<sup>st</sup> dose) with approximately 40% fully vaccinated.

### Question 4

If staff are not vaccinated, can they be put into positions that don't have contact with individuals?

Answer

No. Vaccination is an individual's choice and does not impact which positions they can work in.

## Comments/Closing

- Memo posted on the website regarding national shortage of certain vendor items: <https://www.doc.wa.gov/corrections/incarceration/send/packages.htm#send>
- Next SFC COVID Informational Call: **June 25, 2021 at 2:00 PM**